

Thomas, Hans

From: Symantec Store [symanteccs@digitalriver.com]
Sent: Monday, January 14, 2008 3:14 PM
To: Thomas, Hans
Subject: Symantec Order Confirmation For Order #3647520514



Thank you for your order
Dear **Hans Thomas**,

Thank you for ordering from the Symantec Store. We hope that you had a pleasant shopping experience.

Below is a summary of the order that we are currently processing for you. **Please retain this email as your proof of purchase.**

Download Now	Product Name	File Size	Est Download Time
Start Download	Norton Ghost 12.0	67 MB	Dial-up: 171 min Cable/DSL: 18 min T1: 7 min
Start Download	Symantec Recovery Disk .ISO File for Ghost	161 MB	Dial-up: 409 min Cable/DSL: 43 min T1: 18 min

Order Summary

Order Number: 3647520514
Order Date: January 14, 2008

Product Name	Delivery Method	Qty	Ordered	Amount
Norton Ghost 12.0	Download	1		\$69.99
Product Key: 00-9807-0043-097885				
Symantec Recovery Disk .ISO File for Ghost	Download	1		\$0.00
Extended Download Service	SERVICE	1		\$8.99
SubTotal: \$78.98				
Shipping Cost: \$0.00				
Discount:				

Tax: \$0.00

Grand Total: \$78.98

Total Discount:

Shipping and Billing Information

Billing Address:

Hans Thomas

MBARI

7700 Sandholdt Road

Shipping Address:

Hans Thomas

MBARI

7700 Sandholdt Road

MOSS LANDING CA 95039 MOSS LANDING CA 95039

United States

831-775-1976

hthomas@mbari.org

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831-775-1976

hthomas@mbari.org

Additional Information:

Questions regarding downloads or product activation:

To view a demo about installing your Norton product, [click here](#).

To install on multiple PCs, [Click here](#).

To obtain information on how to download or activate your product, [Click here](#).

Questions regarding shipping status & billing:

For assistance with your order, you can go to customer service on Symantec Store at <http://www.symantec.com/techsupp/jsp/PageRender2.jsp?template=cs> and perform the following tasks.

- Check shipping status
- Print an invoice
- Contact customer service representatives
- Get answers to general questions
- Request refund

Symantec Store Customer Service is provided by Symantec. Any refunds, as applicable, will be processed by Digital River. All physical products (e.g. boxed shipping products) will be shipped by Digital River, Inc. Digital River is the authorized e-commerce merchant for the Symantec Store.

Questions regarding technical support, product installations and software:

Please contact Symantec at http://www.symantec.com/home_homeoffice/support/index.jsp where you can

request information regarding the following tasks.

- Questions on installation
- Errors in software
- Help with features
- Updates, new drivers
- Subscription issues
- General questions regarding the product

Rebates:

Rebates are valid in US & Canada only. For more information concerning rebates, please visit <http://www.symantecstore.com/rebate>

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