

IRIDIUM® SERVICE ACTIVATION REQUEST



Please complete this form and return to:

Dave Brengelmann
Stratos, Western US Office
Tel: 206 633 5888
Fax: 206 237 9100
daveb@stratosglobal.com
24/7 Support: 800 563 2255

Activation Fee	\$49.95
Airtime Rate (to landline)	\$1.25
Monthly Fee:	\$41.00

This form is used to register and activate your Iridium Satellite Equipment and SIM Card for service with Stratos Wireless, Inc., or MarineSat Communications Network, Inc. d/b/a/ Stratos Communications (collectively referred to as "Stratos"). Customers are required to fill out ONLY the information pertaining to their chosen service options in Section A, B, D and E and fax it back to Stratos. Upon activation, Stratos will assign customers with numbers for the various services they have requested and insert them in section C of this form. Stratos will then fax this completed form back to the customer.
All new Customers must submit a completed Subscriber Credit Application and agree to be bound by the Stratos terms and conditions governing Iridium service. The Subscriber Credit Application is available from your authorized Stratos dealer or by contacting your Stratos Account Manager. Service activation requests for new customers that do not have an attached Subscriber Credit Application will be returned to the customer.

PLEASE PRINT CLEARLY & COMPLETE ALL SECTIONS THAT APPLY

SECTION A: CUSTOMER INFORMATION

Name: MBARI Date: 01/28/10
Company Name (if applicable): _____
Address: 7700 Sandholdt Rd
Moss Landing, CA 95039
Telephone: (831) 775 1700 Fax: _____
Name of Retailer: _____

ON ACCOUNT
SUM 1700

IRIDIUM WORLD SATELLITE SERVICE INFORMATION (To be completed by customer if applicable)

	SIM Serial Number (19-digit serial number on reverse of SIM Card)
	<u>89881 69514 00082 2648</u>

SECTION B: SELECTED IRIDIUM SERVICE RATE PLAN (Must be completed by customer)

Stratos Basic Plan	☒ Additional Services:
	Voice Mail Service (\$10 per month) ☐
	Data Number (only charged if used) ☒
	Two-Stage Dialing ☒

Notes

Must reference PO # 1010141 for
"mobile number" in Stratos billing system

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SECTION C: ASSIGNED IRIDIUM SERVICE NUMBERS (To be completed by Stratos)

Iridium Satellite Service Phone #:

Iridium Page Service Phone #: (Stand Alone)

Follow Me Paging Service Phone #: (Optional):

MSISDN-C Data Service Number

SECTION D: CUSTOMER SERVICE ACCEPTANCE (Must be completed by customer)

I recognize that the provision of Services I have requested shall be provided by Stratos pursuant to Stratos' commercial terms and conditions as posted on Stratos' web site at www.stratos.ca at the time of provision of Services and I agree to abide with and be bound by those terms and conditions.

Customer Signature: *[Signature]* *Hans J Thomas* *1/29/2010*

SECTION E: CUSTOMER VERTICAL MARKET (Must be completed by customer)

MI Marine - Industrial	☐	GS Gas	☐	CN Construction	☐
MR Marine - Recreational	☐	AV Aviation	☐	FY Forestry	☐
GT Government	☐	RF Disaster Relief / Emergency Services	☐	RT Rental	☐
RC Recreation	☐	MG Mining	☐	PL Personal Use	☐
OL Oil	☐	BT Business Traveler	☐		

The pin code will default to 1111. Account will be activated and Iridium phone/pager numbers sent to the customer within 24 hours of credit approval Voice Customers Only. We encourage you to dial +1 709 748 4212 or 6868 direct from the Iridium handset. Although this is not required to activate your service, you will reach a satellite operator who can confirm your connectivity and provide you with any needed assistance. This is a toll-free call from your Iridium handset.

For any customer support issues regarding your Iridium Satellite Equipment and/or your Stratos airtime service, please email Customer Support at support@stratosglobal.com or call:

+1 877 578 7286 (within North America)

+1 709 748 4212 (outside North America and toll free from your Iridium handset)

CSR ID: _____	Request ID: _____	Voice Contract #: _____	Paging Contract # _____
Sales Order #: _____	Cust Acct: _____	Time: _____	Date: _____