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SATELLITE PAGER FAQ'S



How do the satellite pager and the satellite phone work together?

Follow Me Paging is a unique service that combines the freedom of the satellite phone and the convenience of a belt-worn pager. With Follow-Me-Paging, messages are sent to the last known location of your satellite phone.

Do I have to have a satellite phone in order to use a satellite pager?

No. The pager can be used as a Stand-Alone service.

How does the Iridium Global Paging Service compare with existing paging operators that offer international service?

Iridium is the first and only truly global paging service. Whether it is sold as a stand-alone service or in conjunction with Iridium voice services, a subscriber may receive paging messages virtually anywhere on earth.

Is the pager a 2-way pager?

No.

How would someone contact me on the pager?

The pager can be accessed three different ways:

1) Via the Iridium Pager number: This option will allow the caller to dial your 12-digit pager number (8816314xxxxx) and enter either a numeric message or leave a voicemail (provided that you have subscribed to the voicemail service) OR the caller can also dial the access number. The caller will be prompted to enter the pager number, leave a numeric message (20 digit) or a voice mail message (1 minute).

2) Via E-mail: To send a text message via e-mail, enter the Iridium phone number followed by @msg.iridium.com (ex. 8816314xxxxx@msg.iridium.com). Be sure to keep the message under 120 characters, as this will cause transmission errors. You can help keep the message under 120 characters by not putting anything in the subject line.

3) Via Iridium Website: Go to messaging.iridium.com. The pop up screen will give the opportunity to input your Iridium pager number (no spaces or dashes) and a short message. Hit 'send'. The advantage to using the Iridium website is that it will automatically calculate the number of characters.

What locations can I send messages to?

Your message will reach Iridium customers virtually anywhere on or above the surface of the earth.

How will my message be delivered?

Your message will be routed through the Iridium network, which combines the global reach of 66 low-earth-orbit satellites to cover every location on the planet. Because Iridium is a satellite service, placing your pager or phone in clear line of sight to the satellites will improve message delivery.

How long will it take for the message to get to the user?

Delivery time for Iridium pager messages depends on the length of the message, and the routing time to the pager. Most messages will be delivered within 7 minutes. Almost all pager messages will be delivered within 15 minutes.

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