

From: "Bob Galambos" <bob@insitepacific.com>
Subject: **Re: Nova Camera repair**
Date: February 9, 2010 12:31:15 PM PST
To: "Alana Sherman" <alana@mbari.org>
Reply-To: "Bob Galambos" <bob@insitepacific.com>

Hi Alana,

I'm glad that the connectors didn't leak over the 2.5 month period they were out at sea.

The price to replace the connector on each Nova Camera with a Subconn MCBH4M titanium connector is \$325.00. The lead time for us to get the connectors from Subconn is 5 weeks. We would need another week after getting the connectors before we could ship. Shipping charges are not included in the above price.

Price to repair 2 Nova Cameras - \$650.00 plus shipping.
Lead time - 5 to 6 weeks after receiving a purchase order.

Please let me know if you have any questions.

Best regards,
Bob Galambos

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----- Original Message -----

From: [Alana Sherman](#)
To: [Bob Galambos](#)
Sent: Tuesday, February 09, 2010 11:09 AM
Subject: Nova Camera repair

Hi Bob

I have 2 Nova cameras with badly corroded connectors. I would like to send them to you to have the connectors (MCBH4Ms) replaced. Can you let me know the cost and time to replace these connectors? Also I just wanted to verify that you use the Subconn titanium connectors not the standard stainless steel. By the way, the miracle is that the cameras continued to work for 2.5 months despite extreme corrosion. We did notice one of the images was noisy, but thats all.

Thanks

Alana

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