

All-Battery.com Order Confirmation #541585

From : service@all-battery.com

Subject : All-Battery.com Order Confirmation #541585

To : Chad Kecy <ckecy@mbari.org>

Tue, Nov 14, 2017 12:21 PM

Order Confirmation

Dear Chad Kecy, Thank you for your order with all-battery.com.
Your order number is: 541585
Date of order: 11/14/2017 12:21 PM

Shipping Method: UPS Ground
Payment Method: Credit card payment

Ship To	Bill To
Chad Kecy	C
MBARI	h
7700 Sandholdt Road	a
Moss Landing, CA 95039	d
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Additional Information

I agree to the Shipping Policy and Term & Condition: Yes
I understand if my order is a Free Shipping order, All-Battery.com may ship via either USPS or UPS. I understand AT (assembly) item may require additional assembly time (usually 3-7 business days): Yes

Product Information

Product Name	Part No.	Quantity	Item Price	Total Price
AT: Tenergy NiMH 14.4V 10000mAh Rechargeable Battery Pack (12S1P, 144.0Wh, 10A Rate, 2 Sets Bare Leads)	11704	4	\$125.99	\$503.96

Subtotal: \$503.96

Shipping: \$15.64

Tax: \$39.06

Order Total: \$558.66

About Assembly Items:

For orders containing Assembly Items (specified by "AT" on item description), please allow about 10 business days for completion

* 1-2 Business Days for Processing

* 8 Business Days for actual Build Time

For any Assembly Items (specified by "AT" on item description) that are purchased with an Express Shipping Method, we will do our best to expedite the Build Process. However, total time to get it ready for shipment will be an additional 4 Business Days

* 1 Business Day Processing

* 3 Business Days for actual Build Time

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Warranty and Return Policy:

Order Discrepancies/Dead-On-Arrival(DOA): Please check your package to verify that you have received everything you ordered. Please check for any missing items, items damaged in transit, defective items or wrong sizes/colors. **We must be notified of any order discrepancies within 7 days of the date of delivery.** Any notification of the order discrepancy more than 7 days from the date of delivery will not be considered.

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RETURNS: If an item does not meet with your satisfaction, you may return it within 14 days. You must obtain an RMA before return any products. Refunds are for the final purchase price only, less 15% restocking fee if applicable. Shipping costs and handling charges (if any) are non-refundable.

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Our limited warranty is VOIDED if any of the following conditions occurs:

- Physical damage to the products.
- Any permanent marks or scuffs on the items.
- Damage of failure resulting from improper or abnormal use, improper or abnormal storage, misuse, abuse, misapplication, or tampering
- If a product has been altered or modified in any way
- If a product's original label or trademark, patent, serial number, any of its trade dress or other marking or identifications have been removed, defaced, altered or

modified

- If a product is used contrary to instructions
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