

Getting Started

This document describes the procedure for updating the AXS-R5 firmware to the latest version using an AXS memory card. First save the update data to an AXS memory card, and then perform the update.

The following devices and software is required in order to update the AXS-R5.

- AXS-R5
- AC adapter (AC-DN10 or AC-DN2B)
- AXS memory card
- AXS-CR1
- AXSM Drive Utility software
- Update file
- Camcorder or interface unit

For details about the operation of the camcorder, interface unit, or recorder, refer to the respective Operating Instructions for each device.

Checking the Current Version

Connect the recorder to the camcorder or interface unit, start the recorder, and check the version.

For details about the operation of the camcorder or interface unit, refer to the respective Operating Instructions for each device.

Notes on Updating

Use the AC-DN10 or AC-DN2B AC adapter to supply power from the DC IN connector.
Updating while using the battery pack is not supported.

Saving the Update Data to an AXS Memory Card

Before starting, download the update ZIP file from the update download site, unzip the file, and save the update file (R5_Y.YY_XXXX-AXS.f.bin) to a folder on your computer (do not save it on the desktop).

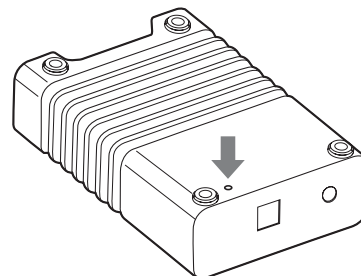
Note

To format an AXS memory card and save the update file, use the AXS-CR1 AXS memory card reader (option) and the AXSM Drive Utility.

For details about operation, refer to the Help in the AXSM Drive Utility.

- 1 Connect the AXS-CR1 AXS memory card reader recorder to the computer and insert an AXS memory card.
- 2 Launch the AXSM Drive Utility, and use it to format the AXS memory card.
- 3 Insert a thin cylindrical object, such as a paper clip, into the hole on the base of the AXS-CR1 and press the internal switch.

When the switch is pressed, the AXS-CR1 access lamp flashes orange.



- 4 Using the AXSM Drive Utility, save the update file (R5_Y.YY_XXXX-AXS.f.bin) directly under the root directory on the AXS memory card.
- 5 Insert the formatted AXS memory card into an AXS-R5 recorder connected to a camcorder or interface unit, and wait until the ACCESS lamp changes from green to red and back to green.

The AXS memory card is updated.

Performing the Update

Note

Do not do any of the following while performing the update. Doing so could interrupt the update process, and cause a malfunction.

- Eject or insert an AXS memory card
- Disconnect the AC adapter

- 1 Connect the DC power supply from the AC adapter to the recorder.

Note

The unit can be updated standalone. Turn off the power to the camcorder or interface unit, if connected to the recorder.

- 2 Insert the AXS memory card with the saved update data into the recorder.
- 3 Open the BT cap on the bottom of the recorder, and press and hold the Update button until the TALLY lamp and ACCESS lamp turn on.

The update starts.

The TALLY lamp is lit during the update. The update typically takes about 15 minutes.

When the update is completed, the TALLY lamp flashes at 1 Hz (once per second).

If the power does not turn on:

The POWER indicator does not turn on. The following are possible causes.

- The AC adapter is not connected.
- Power is not being supplied to the connected AC adapter.

Check the AC adapter is connected correctly, and try the update again.

If the AXS memory card is not recognized:

The ACCESS does not turn on, and the TALLY lamp flashes at 4 Hz (4 times per second). The following are possible causes.

- The AXS memory card is not inserted correctly.
- The AXS memory card is not formatted.

Press the Update button again to turn the power to the recorder off. Check that the AXS memory card is correctly inserted or format the memory card, as required, then try the update again.

If the update data is not detected:

The ACCESS lamp is on and the TALLY flashes at 4 Hz (4 times per second). The following are possible causes.

- The update data is not saved in the root directory of the AXS memory card.
- The update data for a different model was saved.
- The data could not be decoded correctly.
- The header information is incorrect.

Press the Update button again to turn the power to the recorder off. Save the correct update data to the AXS memory card, then try the update again.

If the update was interrupted:

If the update data becomes corrupted, the TALLY lamp flashes at 4 Hz (4 times per second).

Disconnect and then reconnect the AC adapter, format an AXS memory card, save the correct update data to the memory card, then try the update again.

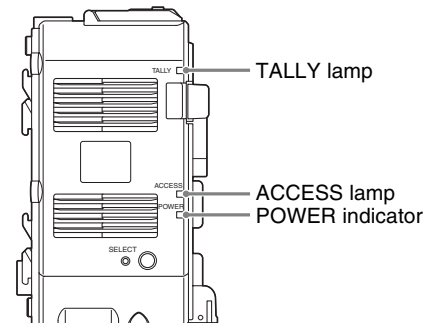
If the update fails:

The TALLY lamp flashes at 4 Hz (4 times per second). Review the update procedure and try the update again. If the problem persists, there may be a problem with the recorder.

- 4 Press the Update button or disconnect the AC adapter to turn the power off.

- 5 Check that the version has been updated to the latest version (see “Checking the Current Version”).

Side view



Bottom view

