

SONY

CBKZ-55FX

Optional 4K Upgrade License Key for the PMW-F5

How to Acquire the Install Key on
“eCSite” System



V2.00

Effective Date: December 2015

SOFTWARE PURCHASE KEY NOTIFICATION

Ref. No: **IV17OS**

Product Name: **CBKZ-55FX**

Product Description: **Optional 4K Upgrade License for the PMW-F5**

Software Version: V1.00

Purchase Key: **UCFDV8X17EY4FFGF**

Thank you for your purchase of Sony products! The CBKZ-55FX requires an installation key which is referenced to a unique device ID in order to operate. Please follow the instructions in this document to obtain an installation key. For assistance, please call Sony's Product Operation and Support Center (POSC) at **1-800-883-6817**.

The CBKZ-55FX will add the following functionality to the PMW-F5:

- XAVC 4K/QFHD recording and playback
- 4K SDI and 4K HDMI Output
- Simultaneous Recording of XAVC 4K/QFHD and MPEG HD

Firmware version 5.0 or later is required prior to installing the CBKZ-55FX license key. Please visit community.sony.com (Discussions > Large Sensor Cameras > F5 & F55) to download and install the latest version of firmware.

For technical assistance, please contact your regional Sony professional service facility.

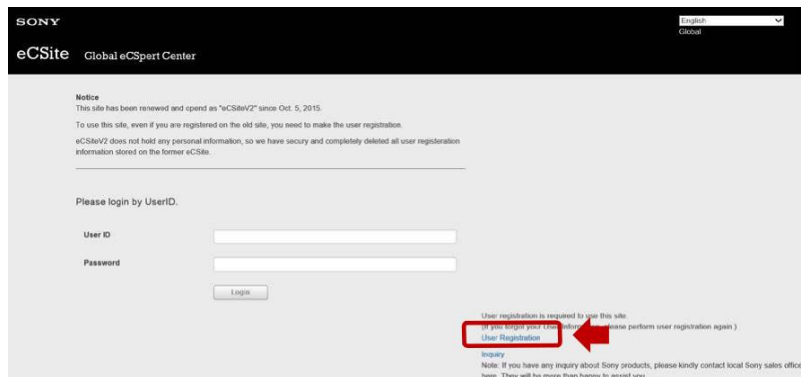
Please follow the instructions in this document to acquire and install the CBKZ-55FX License Key on eCSite System.

STEP 1

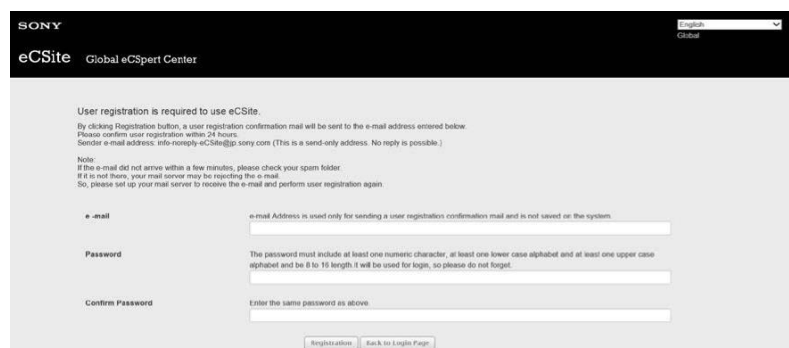
Registering on eCSite system

Access the website “eCSite”
www.ecspert.sony.biz
and complete the user
registration.

Skip to Step 2 if you are
already registered on eCSite.



- 1 Click “User Registration” on the bottom right of the page.

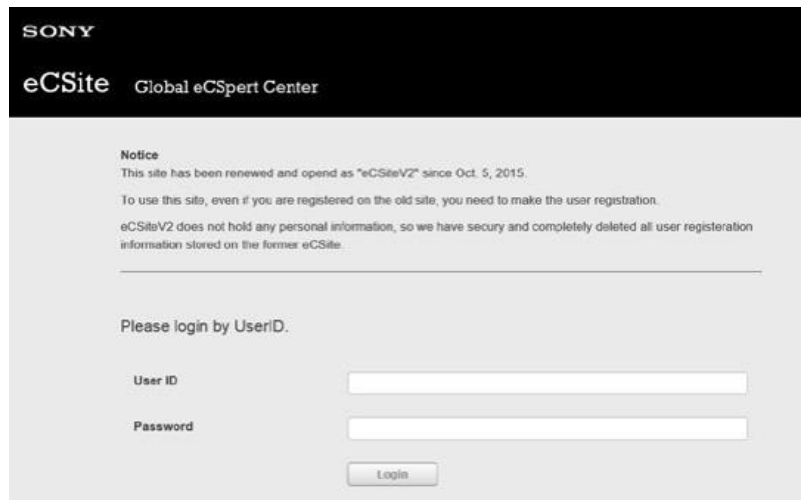


- 2 Input your email address and password, and click “Registration”.

- You will receive an approval e-mail containing **User ID** and **Access Code**.
- **Click on the link provided in the email** to complete the registration request.
- Once the registration process is complete you may access eCSite with your **User ID, Password, and Access Code**.

STEP 2

Acquiring the
Install Key



SONY
eCsite Global eCSpt Center

Notice
This site has been renewed and opend as "eCsiteV2" since Oct. 5, 2015.
To use this site, even if you are registered on the old site, you need to make the user registration.
eCsiteV2 does not hold any personal information, so we have security and completely deleted all user registration information stored on the former eCsite.

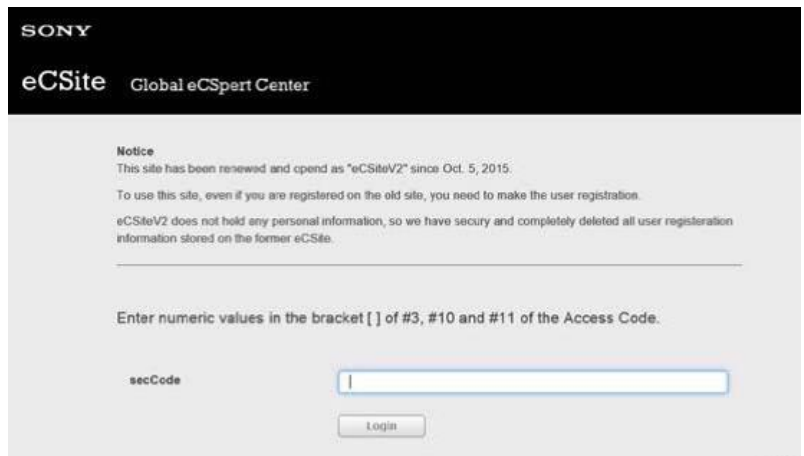
Please login by UserID.

User ID

Password

Login

- 1 Access "eCsite" www.ecspert.sony.biz and login with your User ID and Password.



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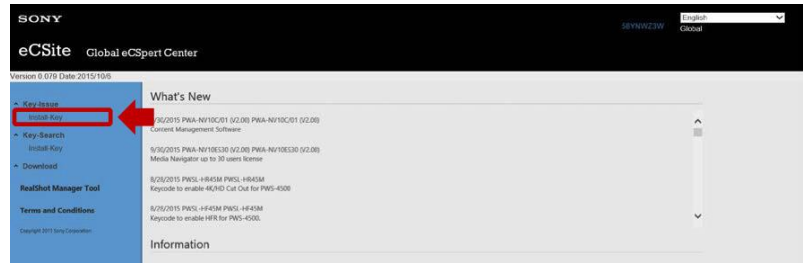
Enter numeric values in the bracket [] of #3, #10 and #11 of the Access Code.

secCode

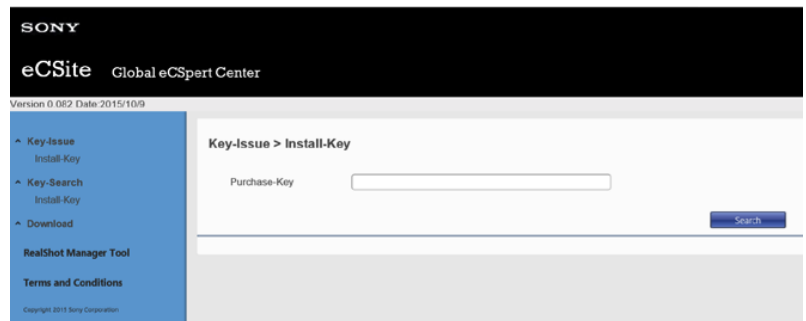
Login

- 2 Enter numeric values of your Access Code following the on-screen instructions and click "Login".

STEP 2

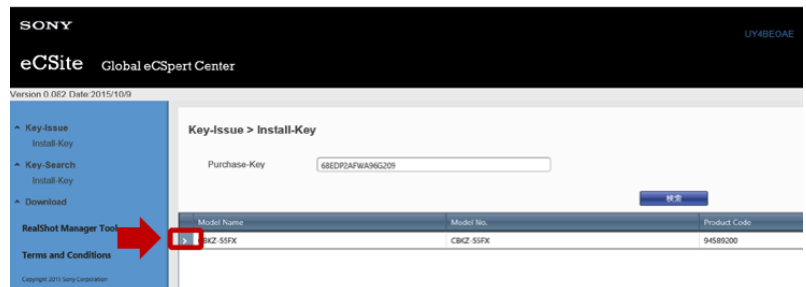


3 Select “Key-Issue” > “Install-Key” on the top left of the screen.



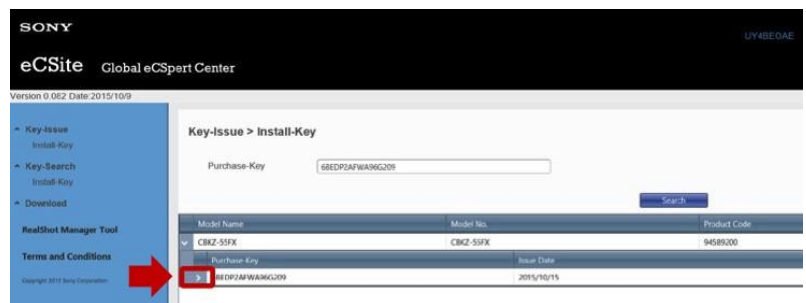
4 Input the **Purchase Key** and click “Search”.

- The purchase key is the alphanumeric code shown on page one of this document.
e.g. 2AC3BD3820B1



5 Click on the **arrow** to the left of CBK-Z55FX.

STEP 2



6 Click on the arrow to the left of the purchase key.

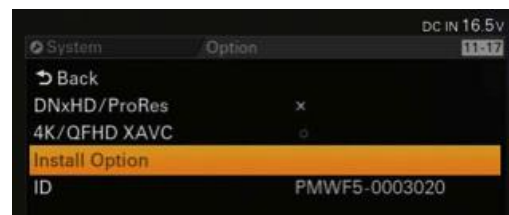


7 Click "Install-Key Issue" button on the bottom right.

STEP 2

8 Input the Unique Device ID, select the PDF Display Language and click “Install-Key Creation” on the bottom right.

- Leave “Issue Qty” as “1”.
- You can find the Unique Device ID on the PMW-F5 camcorder
e.g. PMWF5-0003020



Press MENU button and select [System Menu] -> [Option] -> [ID].

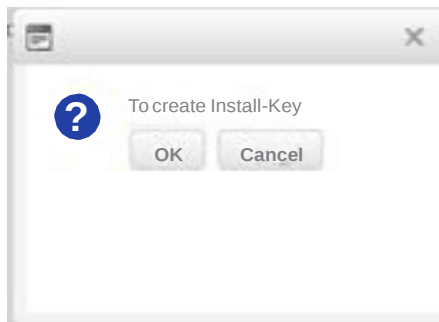
You can input your name in “User Name to Print” (optional) so that it’s shown on the downloaded PDF file.

9 Make sure that your input is correct.

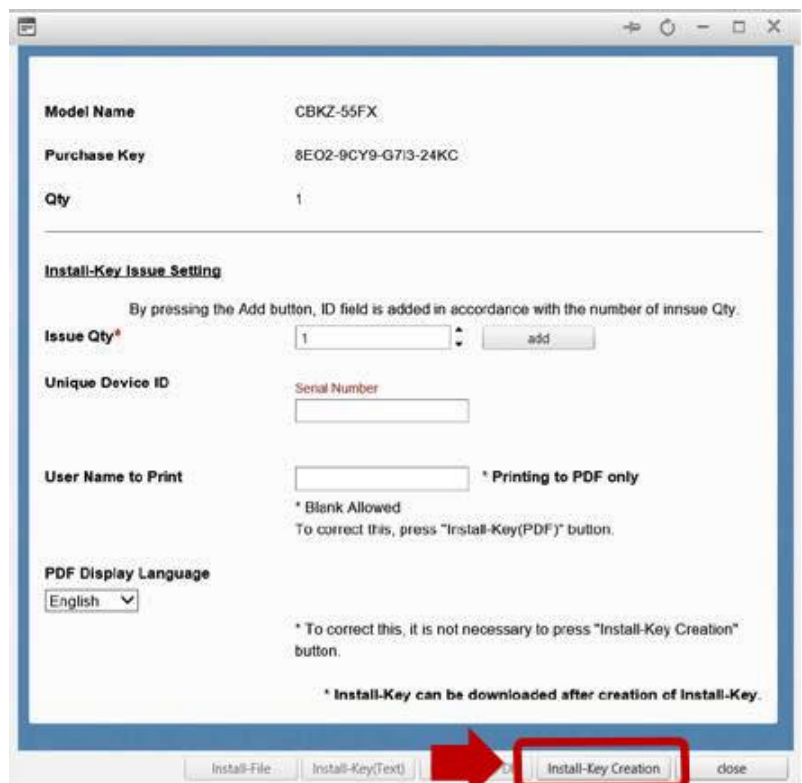
Note

Ensure the Unique Device ID is entered correctly otherwise the install key issued will not upgrade your PMW-F5.

STEP 2



10 Click “OK”



1 Click “Install-File” on the bottom.
The install file that includes the Install Key is downloaded.
e.g. 861ebab53783c73e
File name : CBKZ-55FXINSTALLKEY_[issued number]
(no extension)

Note

If you select “Install-Key (Text)” or “Install-Key (PDF)”, a file is downloaded in different format, but you cannot install these files on the equipment. Be sure to select “Install-File”.

STEP 3

Activate the
license key

Getting Started

This document describes the procedure for installing CBKZ-55FX (4K Upgrade License) to PMW-F5. Save the file with the install key written acquired from eCSite to an SD card, and then use the menu to install.

For details on using menus, refer to the Operating Instructions of the PMW-F5.

Checking the Current Version of the PMW-F5

For installing the CBKZ-55FX (4K Upgrade License), the software version must be V5.0 or higher. Check the software version that is displayed on the “Number” area in “Version” of the System menu.

If the software version is lower than V5.0, perform the version upgrade in advance.

Notes on Installing

- Use an SDHC memory card (Speed Class: 4 to 10, non- UHS compatible, Capacity: 2 GB to 32 GB) or SD memory card (File system: FAT 16, Capacity: up to 2 GB).
- Use an SD card that is formatted using the format function of the PMW-F5.

For details about the format function, refer to the Operating Instructions of the PMW-F5.

Saving the File with the Install Key Written to an SD Card

- 1 Prepare the computer to save data to the SD card.
- 2 Save the acquired file (filename is “CBKZ- 55FXINSTALLKEY_[issued number],” no extension) directly to the root directory of the SD card.

STEP 3

Performing the installation

Note

Do not do any of the following while performing the installation.

Doing so could interrupt the installing process, and cause malfunctions.

- Eject or insert an SD card
- Turn the power off

For details on using the PMW-F5, refer to the Operating Instructions of the PMW-F5.

- 1 Insert the SD card with the install key written into the SD card slot of the PMW-F5.
- 2 Select “Install Option” in “Option” of the System menu.

The message “Install Option?” appears.

If the install key is not found:

The message “Option Key is not Found” appears. The following are the possible causes.

- The file with the install key written has not been saved to the root directory of the SD card.
- The install key for a different model has been saved.
- The saved file name (filename is CBKZ- 55FXINSTALLKEY_[issued number]) is not proper.

Save the file with the correct install key written to an SD card, and restart the installation from Step 1 of this section.

STEP 3

3 Select “Execute.”

The installation begins, and the message “Install Option Executing...” appears. When completing the installation, the message “Install Option OK: Turn Power Off” appears. **Turn the power switch of the PMW-F5 off.**

Note

When turning the PMW-F5 off, be sure to use the power switch of the PMW-F5. If the DC power or battery is removed while the power switch is on, the installation is not performed correctly.

4 Restart the PMW-F5.

- Make sure that “4K/QFHD XAVC” in “Option” of the System menu is “a.”

If “4K/QFHD XAVC” in “Option” of the System menu is not “a.” Re-check the installation procedure, and restart the installation from Step 1 of this section.

For more information on Sony products visit:

Sony.com/docu

Sony.com/35mm

Community.sony.com