



SPOT CUSTOMER RELATIONS  
1351 Holiday Square Blvd  
Covington, LA, USA 70433

Account Name: MBARI  
Account Number: AC01148801  
Invoice Number: 000000102114397  
Bill Close Date: 11/01/2025

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## Invoice Summary

| Due Date                                  | Current Charges | Amount Due       |
|-------------------------------------------|-----------------|------------------|
| 11/20/2025                                | \$14.95         | \$0.00           |
| <hr/>                                     |                 |                  |
| <b>Previous Balance</b>                   | 0.00            |                  |
| Payments - Thank You                      | 14.95CR         |                  |
| Adjustments                               | 0.00            |                  |
| <b>Balance</b>                            |                 | <b>\$14.95CR</b> |
| <hr/>                                     |                 |                  |
| <b>Current Charges</b>                    |                 |                  |
| Monthly Activity - 1 Service(s)           | 0.00            |                  |
| Other Charges and Credits                 | 14.95           |                  |
| Taxes and Surcharges                      | 0.00            |                  |
| <b>Current Invoice Total</b>              |                 | <b>\$14.95</b>   |
| <hr/>                                     |                 |                  |
| <b>Total Amount Due Including Balance</b> | <b>&gt;</b>     | <b>\$0.00</b>    |

Questions about your invoice?

You can contact us:  
1 (866) OK1-SPOT  
1 (866) 651-7768  
+1-408-933-4518  
or email us at  
or visit our Web sites at  
[www.findmespot.com](http://www.findmespot.com)

Please detach and return bottom portion with your payment



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|                |                 |
|----------------|-----------------|
| Account Number | Due Date        |
| AC01148801     | 11/20/2025      |
| Amount Due     | Amount Paid     |
| \$0.00         | \$              |
| Inv No         | 000000102114397 |

Payable at Most Financial Institutions

Send Payment to:

MBARI  
7700 Sandholdt Rd  
Moss Landing CA 95039-9644  
United States of America

0031697 - 0191253

PER YOUR AUTHORIZATION, THE  
TOTAL AMOUNT DUE WILL BE BILLED  
TO YOUR CREDIT CARD ON OR JUST  
PRIOR TO DUE DATE



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#### About Your SPOT Bill

**Service Charges & Credits** - You agree to pay, on time, any applicable activation, monthly service, service usage, cancellation, and disconnection fees, plus any applicable taxes, as provided in your Plan. SPOT will bill you prior to each service term in accordance with the terms of your Plan. This bill is due and payable upon receipt in U.S. Dollars. If your plan specifies monthly billing, then the monthly recurring charges are billed monthly in advance.

**Taxes and Surcharges** - Your Plan price for the Service does not include sales, usage, excise, ad valorem, property or any other taxes now or hereafter imposed, directly or indirectly, by any governmental authority or agency with respect to the Service. You are required to pay these taxes.

#### Late Payment, Delinquent Accounts

You agree to pay a late charge of the lesser of 1.5% per month or the maximum legal rate if your bill is not paid within ten (10) days after the due date. This late charge is applicable to the unpaid balance as of the due date and will be billed on subsequent invoices and statements. You agree to pay SPOT all of SPOT's collection costs, including without limitation the standard fees of any collection agency, reasonable attorney fees, and any other costs incurred by SPOT in exercising any of its rights under this Agreement. SPOT may suspend Service in the event of late payment. If it does so, SPOT may charge a reactivation fee (currently \$50.00) for each suspended SPOT™ Messenger.

You are hereby notified that a negative credit report reflecting on your credit record may be submitted to a credit reporting agency if you fail to fulfill your credit obligations.

#### How to Reach Customer Service

If you have billing questions, please call your SPOT Customer Service Representative at: **1 (866) OK1-SPOT, 1 (866) 651-7768 or +1-408-933-4518**. Please do not enclose messages with payment - they take longer to reach us and processing of your payment may be delayed. Instead, write us directly, and separately from your payment at: SPOT, Customer Care Department, P.O. Box 640670, San Jose, CA 95164-0670, USA.

#### Terms and Conditions

Your use of SPOT services indicates agreement with our Terms and Conditions. The Terms and Conditions of service and of your selected plan are provided to all new customers. If you would like additional copies, please call Customer Service.

If you have questions about credit reporting, you must send them in writing by certified mail to: SPOT, Attention: Credit Disputes, P.O. Box 640670, San Jose, CA 95164-0670 USA.

Your Customer Care and directory assistance calls may be monitored/recorded for quality assurance purposes.

The SPOT Customer Care team is committed to delivering excellence in service. We are available **24 hours a day, 7 days a week, 365 days a year** to provide answers to any questions you might have about the SPOT system, service and products. If you would like more information on SPOT, please call our Customer Care or visit us on the Web at [www.findmespot.com](http://www.findmespot.com).



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# Account Charges Summary

|                       |             |         |                   |
|-----------------------|-------------|---------|-------------------|
| <b>Payments</b>       |             |         |                   |
| 10/14/2025            | Credit Card | 14.95CR |                   |
| <b>Total Payments</b> |             |         | <b>\$14.95 CR</b> |

|                                       |                  |                         |                |
|---------------------------------------|------------------|-------------------------|----------------|
| <b>Monthly Activity</b>               |                  |                         |                |
| <u>Contract #</u>                     | <u>ESN/SIM #</u> | <u>Plan Description</u> | <u>Charges</u> |
| SRV3137799                            | 0-2554596        | SPOT Trace Flex         | 14.95          |
| <b>Total Monthly Activity Charges</b> |                  |                         | <b>\$14.95</b> |



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Contract Charges Detail

|                      |                    |
|----------------------|--------------------|
| Services             |                    |
| SPOT Trace Flex      | ESN/SIM: 0-2554596 |
| Contract: SRV3137799 |                    |

| Description                       | Service Period           | Discount | Charges  |
|-----------------------------------|--------------------------|----------|----------|
| SPOT Trace Flex                   |                          |          |          |
| SPOT Basic Fee                    | 10/14/2025 -- 11/13/2025 |          | 14.95    |
| Total Service Charges and Credits |                          |          | \$ 14.95 |

Sub-total of Monthly Activity for 0-2554596 \$14.95



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**Contract Charges Detail**

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