



Customer Contact:

Monterey Bay Aquarium Research
Institute
7700 Sandholt Rd
MOSS LANDING CA 95039
USA
TAX ID :

Dr. Sebastian Sudek
ssudek@mbari.org
8317752071

Invoice To:

Monterey Bay Aquarium Research
Institute
7700 Sandholt Rd
MOSS LANDING CA 95039
USA

Delivery Site:

Monterey Bay Aquarium Research
Institute
7700 Sandholt Rd
MOSS LANDING CA 95039
USA

Location:

Room
Bldg
Lab
Dept

SERVICE REPORT

Customer Purchase Order Number:	Customer Number: 70020131
Service Request:	Service Request Date:
Service Order: 6006702611	Service Confirmation: 6905649472

Direct Inquiries to:

Contact Name: Customer Contact Center
Contact E-mail: soclosurerequest@agilent.com
Contact Telephone: 800 227 9770 Option 3, 1 7648#
Contact Fax: 1-302-993-5963

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Agilent Technologies Inc
5301 Stevens Creek Blvd
Santa Clara CA 95051
United States

Federal Tax ID: 77-0518772

Beneficiary Bank: Bank of America
SWIFT: BOFAUS3N
Beneficiary Account: 12331-31561
Beneficiary Name: Agilent Technologies Inc

ORIGINAL

Service Confirmation Number: 6905649472

Service Confirmation Date: 28 May 2024

Service Instrument:

Model Number	Model Description	Serial Number	System Handle	Parent Asset
SYS-TS-4200B	Tapestation 4200 B Series			
G2991B	4200 TapeStation instrument	DEDAC01162	4200TAPESTATION	SYS-TS-4200B

Service Items:

Item	Service/Part #	Description	Qty	Entitlement	Service Start	Service End
1000	PM	Preventive Maintenance	1.00	Agreement Entitlement - 100 % covered	05/28/2024	05/28/2024

Additional Information:

Service Information:**Problem Description:**

@Apr24,PM,SYS-TS-4200B,4200TAPESTATION#

Service Provided:

05/28/24 - AK - Completed PM on TapeStation G2991B SN:DEDAC01162 IAW PM_Checklist_TapeStation G2991-90700 and TapeStation_PM_SOW. TapeStation passes all testing specifications. Instrument returned to customer fit for use.

Service Overview Code:

Reason Code: Scheduled Service

Diagnosis Code: Scheduled Service

Resolution Code: Scheduled Service

Reported Hours:

2.5

Travel Hours:

6.4

Customer Field Service**Representative Name:**

Akio Kafka

Customer Field Service**Representative Signature:****Date:**

28 May 2024

Customer Name:

SEBASTIAN SUDEK

Customer Signature:**Date:**

28 May 2024

Additional Comments: