Dear Customer,

If you could not open the software ehe_v2.exe and the computer says "Can not find the msvcr100.dll", please copy the doc msvcr100.dll from the CD (or download the file from www.oasisscientific.com) to the computer folder: C:\windows\system32. Then run the software again.

If you could not open the software ehe_v2.exe, please run the program vcredist_x86.exe for 32 bit, vcredist_x64.exe for 64 bit in the CD.

These programs come from the Microsoft Download Center and can be used safely.

You can find and download the programs directly from Microsoft Download Center on the web:

>   vcredist_x86 from http://www.microsoft.com/download/en/details.aspx?id=5555

>   vcredist_x64 from http://www.microsoft.com/download/en/details.aspx?id=14632

Install the related Microsoft files if the computer does not have Visual C++ 2008 or 2010 installed:

1, Make sure you are using a 32bit data stream system or 64bit data stream

2, If a 32bit data stream system is being used, just double click on the icon of 32bit_x86.exe. Or double click on the icon of 64bit_x64.exe if you are using a 64bit data stream system.

3, Follow the install instruction to finish the installation. Re-start your computer if necessary

4, Plug in the scope and open the image window by double click the ehe.exe

Please feel free to contact us at 864-469-0919 or customerservice@oasisscientific.com if you have any question.

Thanks,

Technical Support Center

Oasis Scientific, Inc.

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