



Send To: Service Support Team

Phone #: (386) 236-0780

Fax #: (386) 236-0906

E-mail : ODI_Returns@teledyne.com**Customer-Provided Information (Required)****ODI INFORMATION:**

ODI Technical Contact: SEAN BRENNAN

Phone: 3868883025

Facsimile:

Sean.Brennan@Teledyne.com

ODI Commercial Contact: NANCYJO SANTEE

Phone: 3868883144

Facsimile:

Nancyjo.Santee@Teledyne.com

CLIENT INFORMATION:

Company Name: MBARI

Address: 7700 Sandholdt Rd Moss Landing, Ca 95039

Technical Contact: T. Craig Dawe

Phone: 831 775 1910

Facsimile:

E-mail: dacr@mbari.org

Commercial Contact:

Phone:

Facsimile:

E-mail:

ODI-Provided Information**SHIP TO:****ATTN: SERVICE SUPPORT TEAM**

- ☒ Daytona Beach, FL 1026 North Williamson Blvd. Daytona Beach, FL 32114
☐ Houston, TX 835 Greens Parkway, Suite 100 Houston, TX 77067
☐ Ellon, UK Unit 12, Balmacassie Commercial Centre Ellon, Scotland AB41 8QR UK
☐ Brazil Rua Otavio Carneiro, 143 – Sala 1104 24230 Niteroi, Rio de Janeiro, Brazil
☐ Worthing Unit 26 – 28, Decoy Road Worthing West Sussex England BN14 8ND

Please reference RA# 9846 on the package of this return.

Enclose a copy of this document along with the packing list and attach to the outside of the shipping carton.

Customer-Provided Information (Required)**PRODUCTS BEING RETURNED:****WARNING: ASSEMBLY CONTENTS MAY BE UNDER PRESSURE AFTER DEPLOYMENT – DO NOT DISASSEMBLE – RELIEVE PRESSURE AT VENT PORT PRIOR TO TRANSPORT**



Item NO.	Part Number	Item Description	Qty	ODI S/N	Reason for Return	Date Deployed (Mark N/A if not applicable)	Geographical Location and Deployment Depth	Date Removed from Service (Mark N/A if not applicable)	Notes
1	1122991	12W ROV FXD RCPT (90)/12W FXD PNTR (90), 2.15M	1	1 thru 3	☐ Repair ☐ Testing ☐ Refurbishment ☐ Modification ☒ Other (please explain)				See email attached in RMA
2					☐ Repair ☐ Testing ☐ Refurbishment ☐ Modification ☐ Other (please explain)				
3					☐ Repair ☐ Testing ☐ Refurbishment ☐ Modification ☐ Other (please explain)				

***Provide detailed Failure information or instructions for modification. Add additional sheets as necessary. All required fields must be completed.**



OTHER COMMENTS: (INCLUDE ANY SPECIAL SHIPPING/ROUTING AND PACKAGING INSTRUCTIONS.)

RETURN PRODUCT TO THE FOLLOWING ADDRESS:

Customer Return Authorization Requirements

International customers who are returning goods to Teledyne Oil & Gas (“TOG”) in the US for repair should first check with their own Customs authority to determine if they need to register the merchandise or obtain a temporary export license before sending it to the US. Each country’s Customs Authority has a different procedure and documentation for goods exported for repair.

Please ensure that you have obtained the required permits or licenses, if any, from your country prior to returning the goods to us and let us know of any time limitations on returning the goods to you under the license/permit.

All ODI returns require a Return Material Authorization (“RMA”) Number which must be visible on the outside of the package to allow receipt at ODI’s facility.

NOTE: Hardware returned without an RMA may result in lost goods, delays, additional evaluation charge per ODI’s RMA Policy, restocking charges, warranty denial or refusal of the return shipment.

Please enter the following information on your shipping documents for return of the goods as follows for US Customs clearance:

Commercial Invoice (“CI”) and Packing List (“PL”)

- One (1) original and three (3) copies)
- A complete and accurate description of the articles being returned
- State full (100%) invoice value of original shipment in US Dollars (less depreciation if applicable)
- State accurate quantity of goods
- RMA number
- Serial number of parts/components
- Ship to/sold to party: Teledyne ODI, Inc.
- U.S. Harmonized Tariff System (HTS): Use the HTS number provided to you on the original shipping documents and/or provided by TOG with your RMA number.

DO NOT USE 9801.00 US Goods Returned - TOG’s broker has been given written instructions that they are not to clear any 9801 entries without express written approval from TOG.



- The CI and PL from the
 - “Items Being Returned for Repair”
 - Country of Origin: USA
 - “Value is for Customs Purposes Only”

customer **MUST** include the following statements:

Air Waybill

- Mark freight charges to “Shipper”
- Shipments should be consigned to ODI with the notified party on the Airway Bill stated as “Pilot Air Freight for Customs Clearance”
- RMA number
- State full (100%) invoice value of original shipment in US Dollars (less depreciation if applicable)
- HTS number (same as on CI)
- Include the following statement:
 - “Value is for Customs Purposes Only”

NOTE: If the returning goods were originally exported under a US Commerce license all return shipment documents (i.e. air waybill, invoice, packing list, purchase order, etc.) must contain the following information:

- Original Export License number
 - Export Control Classification Number (“ECCN”)
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In the case of all RMA returns, Customer must notify ODI RMA Coordinator by phone, fax or email with the following information relating to the items being returned once they have shipped:

- Invoice number and value of the shipment
- Tracking number
- Total number of cartons/boxes
- Date of shipment
- RMA number

Customer will deliver goods returned for repair Deliver Duty Paid (“DDP”) to include payment of freight and import duty (if applicable) unless the customer has an agreement with TOG whereby TOG pays for the return.

TOG will pay for shipping repaired items under warranty back to the customer. Shipment costs including brokerage charges, duties and taxes for returning non-warranty items, or an in-warranty no fault found item, to the customer will be charged to the customer.