

Professional Media Transport over Packetized Networks

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Executive Summary –1–

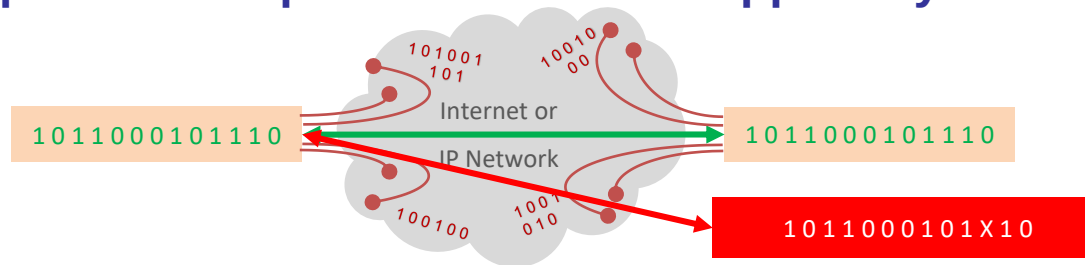
- **Universal Problem: Real Time Video Over Packet Networks**
 - Video corrupted due to:
 - Packet Loss
 - Packet Duplication
 - Packet Corruption (bit errors)
 - Playout quality degraded by Jitter due to:
 - Packet Delay
 - Variations in Inter-Packet Spacing
 - Congestion
 - Latency



Executive Summary –2–

Correcting the Problem with QOS / FEC / CDN / BEC / DPI

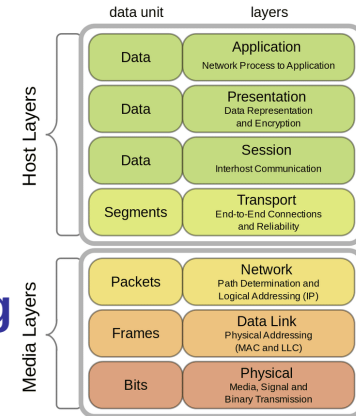
- No Single Method Covers All Bases
 - Quality of Service: Does not Correct for Jitter and Dropouts
 - Forward Error Correction: Adds Overhead, *can Cause Congestion*
 - Content Delivery Networks: Can be Expensive for Single Streams
 - Backward Error Correction: Does Not Address Jitter
 - Deep Packet Inspection: Relies on Upper Layer Variables



Executive Summary –3–

Our Solution: Layer 2 Network Protocol (Unique!)

- Implemented in OS Network Layer at Both Sides
 - Backward Error Correction/Re-Request Mechanism
 - Timing Mechanism Recreates Inter-Packet Speed/Spacing
- Benefits
 - At Layer 2, Applications Use It Without Even Knowing It's There
 - Re-Request Mechanism Corrects Without Adding to Congestion
 - Delivers Packets at Same Speed They Were Sent, Adding Zero Jitter



IP Transport

1. Issues
2. FEC and ARQ
3. QOS and DPI

IP Packet Transport: Issues (Well Known!)

- **Network Problems**
 - Duplicated, out of sequence and long strings of missing packets
- **Physical Problems**
 - Within Own Physical Plant, or in Local Loop
 - Bit Errors and Individual Corrupted Packets
- **Varying Network Paths or Congestion**
 - Variations in Inter-Packet Spacing
 - Jitter on Received Packets
- **Vendor Implementation Issues**
 - Contents of Upper Layer Variables not Always Accurate
 - Incompatibilities in Vendors' Upper Layer Protocols

IP Transport: FEC and ARQ

- **Automatic Repeat Request: Been Around a Long Time**
 - Telegraph 1850's
 - Radio – 1940's
 - Telex – 1950's
 - TCP – RFC 793 – September 1981
 - Overhead a Function of Error Rate
- **Forward Error Correction**
 - First Use Richard Hamming – 1950 (Hamming code)
 - Extensively Used in Satellite Transmission
 - Memory and Disk Drives
 - Relatively High Overhead



IP Transport: QOS and DPI

- **QOS - Media Access Control Layer (Ethernet)**
 - Does Not Extend Across Disparate IP Networks (the Internet)
- **DPI - Deep Packet Inspection**
 - Requires Significant Processing Power and Delays Video Stream
 - Not Supported or Controllable Outside Your Network

Our Solution

US Patent # 9338259



Our Goals

- **Robust Re-Request Mechanism to Prevent Dropouts**
- **Control Inter-Packet Spacing to Prevent Jitter**
- **Support Both Unicast and Multicast**
- **Transparent to Server and Client Applications**
- **Cross-OS Support: Linux, Windows, Android, iOS**
- **Vendor Independence**

Basic Approach

- **Why a Layer 2 BEC/ARQ Solution?**
 - **OSI Network Model:**
 - Level 1 is the Copper
 - Level 7 is where the Applications Run
 - In Theory, the Closer to the Copper, the Faster It Runs
 - **“Bake it into the OS Approach”**
 - OS Handles Network/UDP Packets at Level 2
 - Level 7 Apps Don’t Know How Level 2 Works – They Just Use it
 - *Existing* Internet Media Server and Media Client Apps Can Use it
 - Media Format Irrelevant – All Packets Treated the Same

Implementation Steps

- **Emulate a VPN: Solution Needs a Controlled Tunnel**
- **Filter and Tag Every Packet With Sequence and Timing Info**
- **Maintain a Buffer On The Transmitter of Sent Packets**
- **Maintain a Buffer on the Receiver of Received Packets**
- **Parse the Tags As They Arrive to Identify Missing Packets**
- **Send Negative Acknowledgements Where Necessary**
- **(Transmitter Resends as Requested)**
- **Strip Tags and Deliver All Packets With the Same Inter-Packet Timing as Originally Noted**

Details of the Solution –1–

- **Emulate a VPN**
 - Transmitter and Receiver Appear as Network Nodes With an IP Tunnel Between Them Having Separate, Private, IPv4 Addresses
 - Any Packets Sent To or Coming From Any Port at That IP Goes Through That Re-Request Mechanism
 - Allows Multicast Tunneling
 - Since This Happens at Layer 2, it Requires the OS to Run a Service or Daemon. The Solution Runs on Linux or Windows
 - Soon iOS and Android
 - Optional AES encryption, LZO Compression, user/pass Authentication, Redundant Paths or Split Paths

Details of the Solution –2–

- **Filtering and Tagging**

- **The Solution Tags the Packets With Additional Information**

- Sequence Number
 - Time Elapsed Since Last Packet
 - An Additional Virtual Packet Size Calculation (We'll Explain Later)

- **Used For**

- Detection of Missing Packets
 - Detection of Out-of-Order Packets
 - Emit Packets at the Destination with Precise Duplication of the Inter-Packet Spacing with which they Arrived at the Transmitter

Details of the Solution –3–

- **Sender Buffer**
 - If Receiver Asks For Resend of Sequence #123, Transmitter Retrieves it from the Buffer by Sequence Number and Resends
 - FIFO Buffer Maintained at a Configurable Size
- **Receiver Buffer**
 - FIFO Buffer Maintained at a Configurable Size
 - Real-World Experience: 4x Ping Time Between Sides Works Nicely
 - Examples: 50ms New York to/from Texas; 800ms Florida to/from New Zealand

Details of the Solution –4–

- **Receiver Parser**
 - Reads the Tags in the Packets in the Buffer
 - Identifies Missing, Sends Negative Acknowledgement as Necessary so that the Transmitter Negative ACK Module Can Resend it
 - Reorders Out-of-Sequence Packets

Details of the Solution –5–

- **Receiver Gate**
 - **Receives Complete Packets from the Parser, Releases Them to the Counter Removal Unit with the Exact Interval Spacing Between Packets as Recorded by the Transmitter**
- **Counter Removal Unit**
 - **Removes the Extra Tags the Solution had Placed in the Packet and Releases Them to the OS**
 - **Typically, the localhost Address, 127.0.0.1, at Whatever Port Was Configured for the Solution**

Conclusion

- 1. Keep Error Correction and Timing Mechanism at Layer 2**
- 2. Configure Media Source to Output and Client to Receive on an IPv4 Address and Port**
- 3. Solution Delivers Packets Reliably with No Added Jitter**

Customer Use Cases

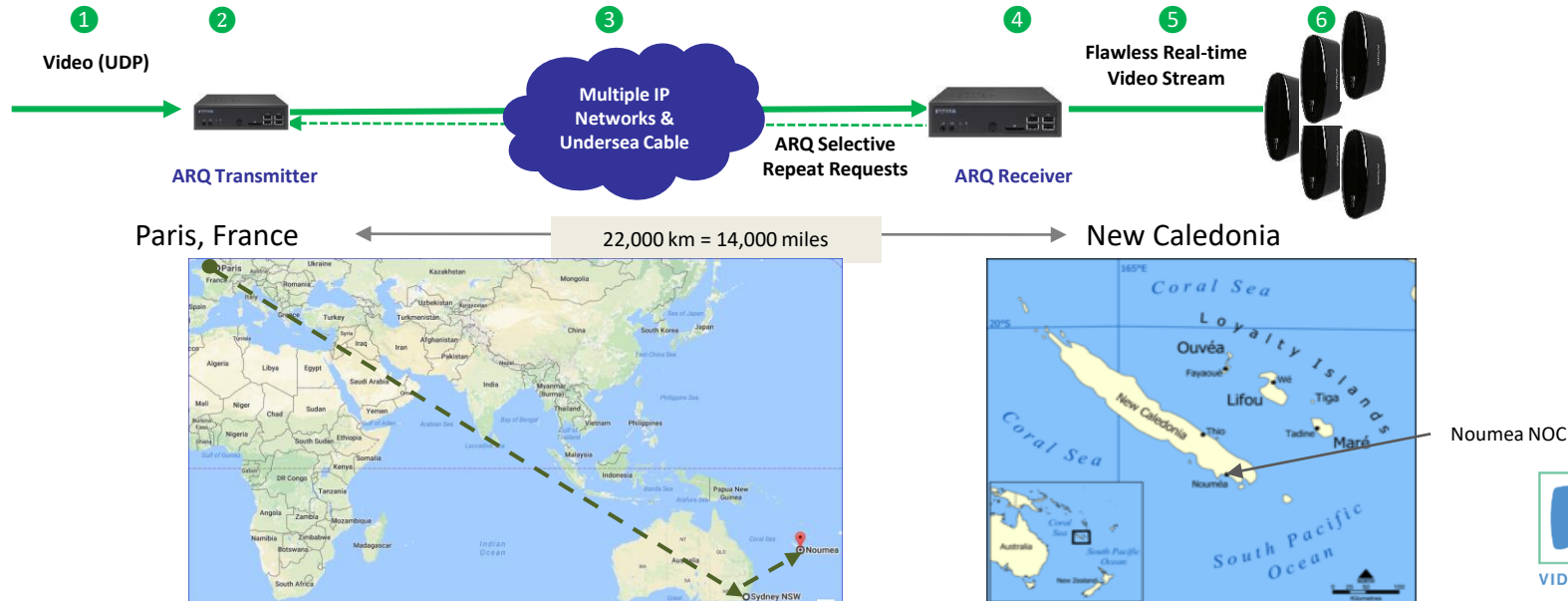
Point-to-Point
Point-to-Multipoint



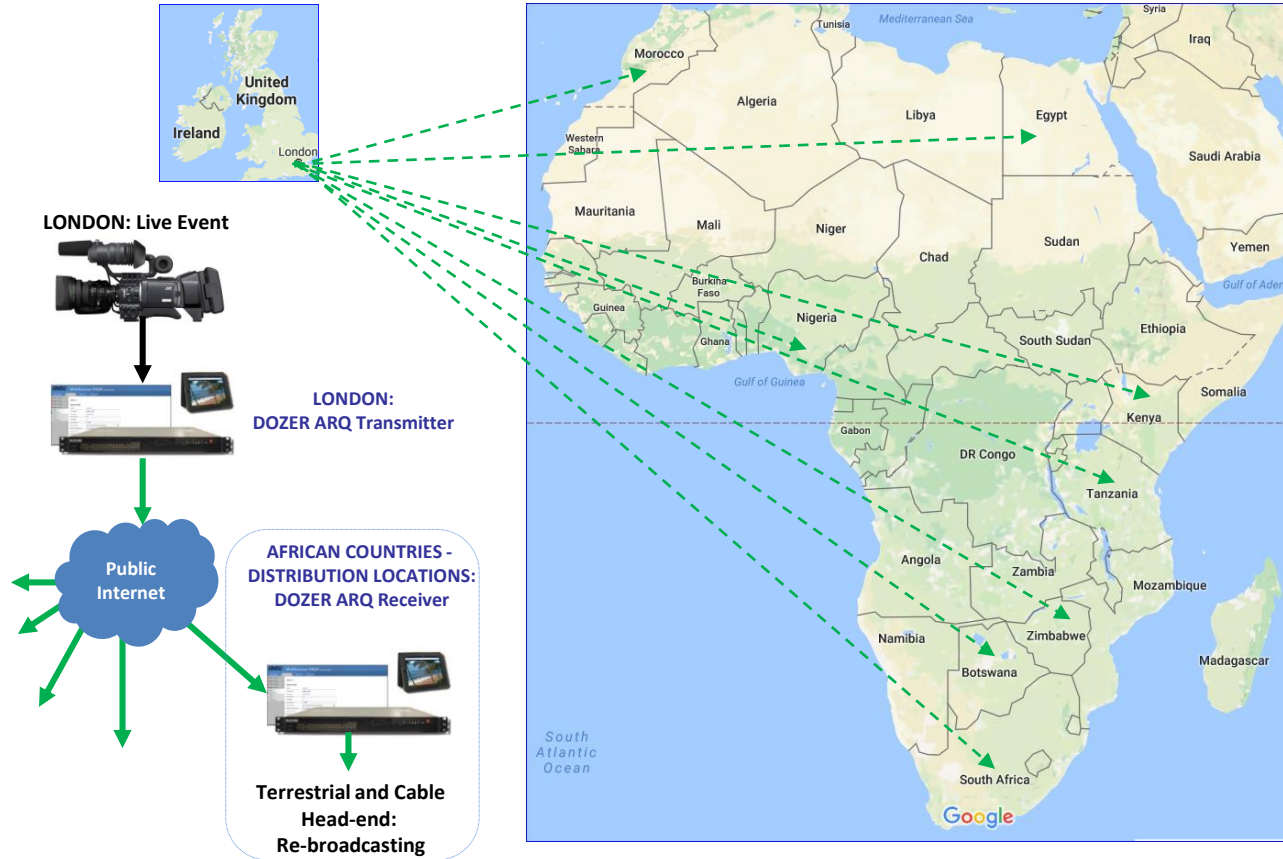
Long-haul Point-to-Point Transport

- 1 IPTV operator, INTERNETNC, in New Caledonia (South Pacific) sources content from Paris, France
- 2 Content originates as H.264/AVC, then transcoded to H.265/HEVC in Paris
- 3 Long-haul multi-network content transport (14,000 miles!) protected by ARQ
- 4 Content received flawlessly at the IPTV operator NOC in Noumea, New Caledonia
- 5 Content is transcoded back to H.264/AVC and streamed to the viewers
- 6 Viewers enjoy flawless video service via their IP-STBs

INTERNETNC



Long Haul Multicast London to Africa



Thank You!
Questions?

**Booth #11: Come see ARQ Layer 2
Real-time Error Correction in Action!**