

OrCAD® Known Problems and Solutions

Product Version 16.2
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This Known Problems and Solutions document describes important Cadence Change Management System ChangeRequest Records (CCRs) for OrCAD and tells you how to solve or work around these problems.

Important: Only known problems and solutions available at release time are available in this document.

For information about CCRs that were fixed in this release, information about new, changed, and deleted features, compatibility issues, and documentation changes, see the *What's New in OrCAD 16.2* available on the installation DVD.

Change Log

The following table shows the changes to this file:

November 2008 ■ **16.2:** 609249, 609837, 606857

KP&S for OrCAD 16.2

CCR: 609249: Windows Firewall exceptions are not created on Vista

Description: On the Windows Vista operating systems, the installer doesn't add the OrCAD tools to the firewall exceptions. If your system has Windows Firewall turned on and the OrCAD tools are not in the exceptions list, launching the tools will display a message that the program is blocked.

Solution: Add the OrCAD tools to your Windows Firewall exceptions (check with Microsoft Windows Help on how to do this). Accept the windows prompt message when it appears.

InstallShield legacy silent install methods do not work

Description: InstallShield's silent install methodology using the -r switch to record an interactive installation and the -s switch to silently install onto other machines is not supported.

Solution: In the OrCAD 16.2 release, we support unattended installations that are driven by initialization files. InstallShield graphics are displayed, but no user input is required. Refer to the Installation Guide for Windows for more information on unattended installations.

Previous Cadence License Manager not removed when new version is installed

Description: When the Cadence License Manager is installed from the OrCAD 16.2 release, previous versions are not uninstalled. There is a Start menu shortcut for the old version under Programs > Cadence License Manager and for the new version under Programs > Cadence > License Manager.

Solution: We recommend you use Control Panel > Add or Remove Programs to manually uninstall older versions of the Cadence License Manager before installing the new version from release OrCAD 16.2.

If you already have both the newer and older versions installed, you can remove the older version's Start menu shortcuts (Start > Programs > OrCAD 16.2 > License Manager) along with the folder containing the older license manager software.

Error message when launching OrCAD tools

Description: If a machine's environment is manually set-up to run the OrCAD 16.2 tools from a remote file server, the user may see an error message when attempting to launch the tools saying the application's configuration is incorrect.

Solution: The OrCAD 16.2 tools require some Microsoft libraries be installed on the run machine. If you are running a client machine (the software is installed on a remote file server, not your machine), run a client installation to install these libraries and set the OrCAD 16.2 run environment. Refer to the *Installation Guide for Windows* for more information on client installations.

CCR: 609837: Windows uninstall does not always remove all files and folders

Description: After un-installing the OrCAD 16.2 Windows software, there may be some files and folders that were not removed from the installation hierarchy.

Solution: If any OrCAD tools or processes are running, stop them using the Task Manager or by restarting the machine. Manually delete any remaining files and folders in the OrCAD installation hierarchy.

CCR: 606857: Error message after uninstalling License Manager

Description: Sometimes uninstalling the License Manager does not stop the lmgrd.exe and cdsimd.exe license daemon processes. When restarting the system, an error message is displayed:

Cannot find the D:\Program Files\InstallShield Installation Information\{BC724C7B-48C3-46B8-B6A2-F4296953B3FD}\setup.exe (or one of its components). Make sure the path and filename are correct and that all required libraries are available

Solution: This is a benign error and can be ignored, it will not appear after the next reboot.

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