



Licensing Mentor Graphics Software

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Chapter 1

Mentor Graphics Licensing System

This manual provides instructions and information for the system or license administrator on how to use the Mentor Graphics Licensing System (MGLS) and the PC Licensing System (PCLS) to license Mentor Graphics software. This manual provides detailed information on:

- [“Basic License Administration”](#) on page 13
- [“Planning for Licensing”](#) on page 37
- [“Customizing Licensing”](#) on page 45
- [“Troubleshooting Licensing”](#) on page 59
- [“Command Reference”](#) on page 67

This chapter includes sections on [“Licensing Overview,”](#) [“Obtaining Licenses,”](#) [“License File Format,”](#) and [“Mentor Graphics Support.”](#)

Licensing Overview

Mentor Graphics software uses the Mentor Graphics licensing system to administer software licenses. This software is based on FlexNet™ licensing and uses the FlexNet license file format. If your network already contains software from other vendors that are licensed using FlexNet, you can integrate Mentor Graphics licenses into your current licensing strategy.

The software and related documentation, which is enabled by the authorization code(s) and licensed to you for the period set forth in the authorization code(s), is subject to license restrictions.

Installation of the authorization code(s) and use of the enabled software, indicates your complete and unconditional acceptance of the terms and conditions set forth in the License Agreement between you and Mentor Graphics Corporation.

If you do not have a signed agreement with Mentor Graphics Corporation, the terms of our standard End User License Agreement apply. You can view the agreement at the end of this manual.

FlexNet Licensing Features

For more detailed information about FlexNet, refer to the *License Administration Guide*. This manual is available in PDF format as part of the documentation set shipped on the application CD, or you can view it on SupportNet:

<http://supportnet.mentor.com/>

The four main components of FlexNet are:

- Application program

The application program using FlexNet is linked with the program module (the FlexNet client library) that provides the communication with the license server.

- License manager daemon (*lmgrd*)

The *lmgrd* daemon handles the initial contact with the client application programs, passing the connection to the appropriate vendor daemon. It also starts and restarts the vendor daemons

Note



Node-locked uncounted licenses do not require *lmgrd* or a vendor daemon. For more information, refer to “[Types of Licenses Available](#)” on page 42.

- Vendor daemon (*mgcld*)

In FlexNet, licenses are handled by running processes. There is one process for each vendor who has a FlexNet-licensed product on the network. This process is called the *vendor daemon*. The vendor daemon tracks how many licenses are checked out, and who has those licenses. If the vendor daemon terminates for any reason, all users lose their licenses. Users normally regain their licenses automatically when *lmgrd* restarts the vendor daemon. For Mentor Graphics products, this vendor daemon is *mgcld*.

- License file

FlexNet licensing data is stored in a text file called the *license file*. The license file is created by Mentor Graphics and contains data supplied by Mentor Graphics. It contains information about the server and vendor daemon, and at least one line of data (called a *FEATURE* or *INCREMENT* line) for each licensed product.

Each *FEATURE* or *INCREMENT* line contains an encryption code based on the data in that line, the host ID of the server(s), and other Mentor Graphics-supplied data, such as expiration date, count, and version.

For a line-by-line description of a license file, refer to the *License Administration Guide*.

Licensing Features

The following are some of the major features of licensing:

- **Provides complete application licensing.** You can purchase licenses for an entire Mentor Graphics station, such as Idea Station, a related group of applications (called a composite license), or a single application.
- **Lets you share licenses between hardware architectures.** For example, a Linux system configured as a license server can dispense licenses to applications running on a Windows system.
- **Allows you to customize licensing.** As a system manager, you can control who has access to a specified license, connection time-outs, license file location, and the location of licensing software.
- **Logs licensing information.** License check out, check in, queue, and denial information is written to a log file. License server status information is also written to the log file.
- **Provides management tools to assist in license configuration and management.** The **mgl_s_ok** command (UNIX only) is used to test licenses. The **mgl_s_ok** tool is loaded automatically during your software installation process. The **pcl_s_ok** command (Windows only) is used to test licenses. Mentor Graphics licensing software also supports standard FlexNet administration commands. For more information on all of these commands, refer to [“Command Reference”](#) on page 67.

Caution



If you change your system's date and time, it may prevent the Mentor Graphics applications from checking out a license.

Obtaining Licenses

To order Mentor Graphics software licenses, follow these steps:

1. **Determine the number of licenses you require for each station, composite, or application and whether any license servers are required to administer them.**

The number of licenses is determined by:

- Number of users for each feature
- Network configuration
- Number of existing independent or redundant servers you have on your network

For more information, refer to [“Understanding License Servers”](#) on page 37.

2. Contact your local Mentor Graphics sales office to request licenses.

They can provide you with information on the number of node-locked and floating licenses your company purchased and any current license server configurations you may have. You will need to provide:

- Any new license server configurations
- The host ID of client and license server workstations for node-locked licenses
- The host ID of the license server workstation for all floating licenses

Mentor Graphics creates the new license(s) and sends them to you in an email attachment.

License File Format

The license file you receive in the e-mail attachment is in text format. The license file contains:

- A comment line indicating the Mentor Graphics site number (optional).
- The license server or servers and their host ID and a TCP/IP port number. You must provide the correct host name on this line.
- The name and pathname of the licensing daemons. There is only one daemon per license vendor. You must provide the pathname to the vendor daemon on this line.
- The license itself, which is a string of characters beginning with the word “FEATURE” or “INCREMENT”. Several FEATURE or INCREMENT entries may exist.

For example:

```
INCREMENT msimhdlsim mgcld 2011.010 24-dec-2011 1 6D4EB05E70B264DEDDC8 \
  VENDOR_STRING=29866B83 SN=28286352 SIGN2="0DD5 66BD BA83 54DE 4B46 \
  75E6 15E5 7B7C FDB6 10B7 D979 85FF 7485 52BF 54A6 19EC 035B A40C AD9C \
  370D C301 AE22 AB2B 26FD 9798 7CF2 29EA 67EF 8EB8 0B47"
```

For a line-by-line description of a license file, refer to the *License Administration Guide*.

Editing the License File

You can use a text editor to perform edits on the license file. The following edits to the license file are the most common:



Caution

When you receive your license(s) from Mentor Graphics, do not hand edit the FEATURE or INCREMENT lines, or use a carriage return alone to force the remainder of the line onto the next line. FEATURE and INCREMENT lines contain encrypted data. If you edit these lines, Mentor Graphics application may not run.

- Reordering FEATURE or INCREMENT lines, or adding additional comments.

Note

The order of the features in the license file is significant. For more information refer to [“Order of Entries in a License File”](#) on page 55.

- Appending new licenses to an existing license file.
- Changing the name of the server workstation in the SERVER line.
- Changing the port number in the SERVER line.
- Changing the pathname to *mgcld* in the DAEMON line.

Note

FlexNet refers to a DAEMON line as a VENDOR line.

- Changing the options file pathname in the DAEMON line. For more information on the options file, refer to [“Using Daemon Options File”](#) on page 53.

Caution

Do not edit any other portion of the license file, or your licenses might not work.

Exact Access Date

Exact Access provides a consistent global licensing mechanism to help you manage your licenses and decrease inadvertent, non-contractual usage of software that results from transfers, unbundling, and other maintenance activities.

Exact Access incorporates a version date that allows you access to software updates released prior to your support contract expiration date. Figure 1-1 shows an INCREMENT line from a license file with the Exact Access date circled:

Figure 1-1. Exact Access Date in a License File

Exact Access Date
↖

```
INCREMENT msimhdlsim mgcld 2011.010 24-dec-2011 1 6D4EB05E70F  
VENDOR_STRING=29866B83 SN=28286352 SIGN2="0DD5 66BD BA83 54  
75E6 15E5 7B7C FDB6 10B7 D979 85FF 7485 52BF 54A6 19EC 035B  
370D C301 AE22 AB2B 26FD 9798 7CF2 29EA 67EF 8EB8 0B47"
```

As long as the license Exact Access date is equal to or later than the release date, the license is valid for running the application. However, if the release date is later than the license Exact Access date, then you will not be able to execute the application.

Firewalls

Firewalls can interfere with licensing communication. On license servers it is recommended that you specify a static port number for the mgcld vendor daemon. This can be done on the DAEMON line in your license file using the PORT=keyword. For example:

```
DAEMON mgcld C:\MentorGraphics\Licensing\mgcld.exe PORT=4000
```

Once the mgcld is set to run on a specific port, open that port on your firewall.

On Windows, it is recommended that you make exceptions for the licensing processes lmgrd.exe and mgcld.exe, as well as any other vendor daemons you might be running.

Refer to your firewall documentation on opening ports and making exceptions for processes or consult your Network Administrator.

Mentor Graphics Support

Mentor Graphics software support includes software enhancements, technical support, access to comprehensive online services with SupportNet, and the optional On-Site Mentoring service. For details, see:

<http://supportnet.mentor.com/>

If you have questions about this software release, please log in to SupportNet. You may search thousands of technical solutions, view documentation, or open a Service Request online at:

<http://supportnet.mentor.com/overview/>

If your site is under current support and you do not have a SupportNet login, you may easily register for SupportNet by filling out the short form at:

<http://supportnet.mentor.com/user/register.cfm>

All customer support contact information can be found at:

<http://supportnet.mentor.com/contacts/>

Chapter 2

Basic License Administration

This chapter describes the procedures to administer the Mentor Graphics licensing software on UNIX and Windows.

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License Configuration for UNIX

UNIX



This section applies only to UNIX-based systems.

To configure licensing on UNIX, complete the following tasks:

- Pre-installation considerations, [page 14](#)
- Installing licensing on a server, [page 15](#)
- Configuring licensing on a server, [page 15](#)
- Starting a license server, [page 17](#)
- Configuring licensing on a client workstation, [page 17](#)

This section also discusses updating licensing by completing the following tasks:

- Replacing the license file, [page 18](#)
- Adding new licenses, [page 20](#)

Before You Begin on UNIX

Before you begin configuring Mentor Graphics Licensing, you must complete the following:

1. **Determine which machine(s) you will use as license servers, and determine their host IDs.**

For information on license servers, refer to [“Planning for Licensing”](#) on page 37.

2. **Order and receive Mentor Graphics Licenses.**

For instruction on requesting licenses, refer to [“Obtaining Licenses”](#) on page 9.

3. **Ensure that the proper networking components are installed and configured correctly.**

In order for Mentor Graphics Licensing software to work correctly, workstation hardware and operating system versions must be at a level adequate to support the current versions of software. For hardware and operating system information, refer to your application’s configuration information.

Also, you must configure TCP/IP on your network for licensing to work properly.

4. **Decide if you will further customize licensing.**

For more information, refer to [“Customizing Licensing”](#) on page 45.

Installing Licensing on a License Server

This section applies to installing licensing on a license server for the first time. For updates or additions to the license file, refer to [“Updating Licenses”](#) on page 18.

The following procedures offer step-by-step instructions on installing licensing software on a license server for the first time.

1. **Order and receive Mentor Graphics Licenses.**

For instruction on requesting licenses, refer to [“Obtaining Licenses”](#) on page 9.

2. **Install products and licensing software or just licensing software on the desired license server.**

When you install a Mentor Graphics application, the licensing software will also be loaded into the software tree.

If the workstation you choose as a license server does not already contain other Mentor Graphics software or a Mentor Graphics tree, locate the *mgls.<vco>* directory and copy the entire *mgls.<vco>* directory onto the license server (where *vco* is the platform designation). For example:

```
$ mkdir /net/indep1/usr/pkg/mgc_lic
$ cp -r $MGC_HOME/pkg/mgls.hpu \
/net/indep1/usr/pkg/mgc_lic/
```

For information on license servers, refer to [“Understanding License Servers”](#) on page 37.

Configuring Licensing on a License Server

In the previous procedure, you installed licensing on a license server. This section tells you how to configure licensing on a server for the first time by completing the following steps:

1. **Configure the license file on the license server.**

For information on the license file, refer to [“License File Format”](#) on page 10.

Use the following procedures to configure your license file:

- a. **Place the license e-mail attachment you received from Mentor Graphics into a text file.**

There are no restrictions on the name of the file or where you put it; however, you should keep a copy of each file in a safe location for backup purposes.

- b. **Specify the server name.**

Edit the SERVER entry in the license file with the correct license server host name. If you are administering licenses using a redundant server configuration, you must supply the host name for each license server in your configuration. For example:

Before: SERVER put_server_name_here 5500361a 1717

After: SERVER enterprise 5500361a 1717

Note

Running multiple networked applications on the same port number, even on separate machines, can introduce instability into the environment and cause unpredictable results that may be extremely difficult to diagnose. Ensure that the port number you choose is dedicated to license server communications only.

- c. **If necessary, change the server port entry in the license file from the default value of 1717 to an open port on your system.**

If you are using a redundant server configuration, you must do this for each server listed in the license file that cannot use port 1717.

- d. **If you are using a redundant server configuration, copy the license file to the other license servers in your configuration.**

If you are using a single server configuration, skip this step.

Redundant license servers each require a local copy of the same license file.

- e. **Edit the DAEMON line to include the path to the vendor daemon mgcld.**

Note

Firewalls can interfere with licensing communication. On license servers it is recommended that you specify a static port number for the mgcld vendor daemon. For more information on dealing with Firewalls, refer to [Firewalls](#).

The path to the vendor daemon should be located in the licensing software directory in `.../lib/mgcld` (for example: `/usr1/mgc_tree/pkgs/mgls/lib/mgcld`). You must use the absolute path to the daemon. An absolute pathname begins with a '/' (slash); presently, FlexNet does not allow you to use an environment variable in this pathname. If you want, add the path to the daemon options file to the DAEMON line. For more information, refer to [“Using Daemon Options File”](#) on page 53.

For example, an edited daemon line:

```
DAEMON mgcld /usr1/mgc_tree/pkgs/mgls/lib/mgcld
```

2. **You may also want to adjust the order of your FEATURE or INCREMENT lines. For more information, refer to [“Order of Entries in a License File”](#) on page 55.**
3. **If you want to customize license usage, edit the daemon options file.**

For information on the daemons option file, refer to [“Using Daemon Options File”](#) on page 53.

Starting a License Server

In the previous procedure, you configured licensing on a server. This section shows you how to start the license server.

Note



You must complete [“Configuring Licensing on a License Server”](#) on page 15 to begin this section.

To start the license server, complete the following steps:

1. **Start lmgrd on the license server.**

The following command starts a license server:

```
$ lmgrd -c license_file
```

Where *license_file* is the license file that you configured in [“Configuring Licensing on a License Server”](#) on page 15.

You can create a daemon log file by adding the **-l <logfile>** switch. For example:

```
$ lmgrd -c license_file [-l logfile]
```

You can then use the UNIX **tail -f <logfile>** command to monitor the status of the license server.

2. **Verify the server is valid and has started.**

The following command verifies the license server is working:

```
$ lmstat -a -c license_file
```

This command reports the server and daemon status and the product usage.

Configuring Licensing on a Client Workstation

In the previous procedure, you started a license server. This section shows you how to configure licensing on a client workstation by completing the following steps:

Note



You must complete this procedure for each shell you perform the steps in. You must either repeat the steps for each shell or place the steps in the shell startup script.

1. **Set user environment variables to find the licensing software, and set user environment variables for the application to find the license file.**

Each user must set the `LM_LICENSE_FILE` variable to point to the license file location, as described in “[FlexNet Licensing Environment Variables](#)” on page 45.

In some situations, you may set the `MGLS_LICENSE_FILE` variable instead. For more information and examples of how to set these variables, refer to “[MGLS_LICENSE_FILE](#)” on page 48.

2. Validate the server environment.

Use `lmstat` to check that the server is up and a feature is available.

```
$ lmstat -a [-c license_file]
```

This command reports the server and daemon status and the product usage.

For options and more information on `lmstat`, refer to [page 77](#).

Note



If you do not set `LM_LICENSE_FILE`, you must use the `-c` switch.

3. Verify a client can check out a license.

Use `mgls_ok` to verify a client can check out a specific license feature.

```
$ mgls_ok license_name
```

For information on `mgls_ok`, refer to [page 80](#).

Updating Licenses

This section includes instructions on replacing the license file and adding new licenses.

Replacing the License File

You may need to replace an entire license file if you receive license renewals that involve the entire license file or if the licenses were transferred to a new server host ID.

To replace an existing license file, follow these instructions:

1. Set license environment variables.

You must set `LM_LICENSE_FILE` or `MGLS_LICENSE_FILE` to the path of the license file. This allows the licensing software to find the location of the license file. For more information, refer to “[Licensing Environment Variables](#)” on page 45.

2. Stop the License Server.

You can shut down all license daemons. The license daemons write out their last messages to the log file, close the file, and exit. All licenses that were checked out are

rescinded, so the next time an application attempts to verify a license, the license will not be valid. To shut down the licensing daemons, follow these steps:

- a. **Inform the license users that you are shutting down the daemons.**
- b. **Shut down the daemons.**

To confirm the shutdown, use **lmdown** with the **-c** option to shut down the daemons.

```
$ lmdown [-c license_file]
```

For more information on **lmdown**, refer to [page 69](#).

Note

If you do not set LM_LICENSE_FILE, you must use the **-c** switch.

- c. **If you started the daemon with a logfile, check the daemon log to ensure the daemons have exited:**

```
$ tail -f <logfile>
```

```
6/24 12:00(lmgrd)SHUTDOWN request from davem at node davem
```

```
6/24 12:00(lmgrd)Shutting down mgcld
```

```
6/24 12:00(mgcld)daemon shutdown requested-shutting down
```

3. **If you use the daemon options file, edit the daemon options file.**

You can add custom information for your site to this empty file; otherwise, you can ignore its presence. If you make changes to the empty daemon options file, you should rename the modified file or move it to another location so that it is not overwritten with another empty file the next time you install Mentor Graphics software. You will also need to edit the fourth field of the daemon line in the license file with the correct pathname to the options file and restart the license server for the option to take affect.

For information on the daemons option file, refer to [“Using Daemon Options File”](#) on page 53.

4. **Replace the license file.**

You can either place the new license file in the same location as the old one, or you can place the new license file in a new location. If you place the license file in a new location, you must ensure the license server can find the license file and the appropriate environment variables are set to the proper values.

Note

If you transferred the licenses to a new server host ID, the licenses must be served from the machine with the matching host ID value.

5. **Start lmgrd on the license server.**

The following command starts a license server:

```
$ lmgrd [-c license_file]
```

Where *license_file* is the license file that you configured in [“Configuring Licensing on a License Server”](#) on page 15.

You can create a daemon log file by adding the **-l** *<logfile>* switch. For example:

```
$ lmgrd [-c license_file] [-l logfile]
```

You can then use the UNIX **tail -f** *<logfile>* command to monitor the status of the license server.

6. **Verify the server is valid and has started.**

The following command verifies the license server is working:

```
$ lmstat -a [-c license_file]
```

This command reports the server and daemon status and the product usage.

Note



If you do not set LM_LICENSE_FILE, you must use the **-c** switch.

7. **Verify a client can check out a license.**

Use **mgls_ok** to ensure a client can check out a specific license feature.

```
$ mgls_ok license_name
```

For information on **mgls_ok**, refer to [page 80](#).

Adding New Licenses on UNIX

If, after your software and license installation, you decide to purchase additional Mentor Graphics licenses for your existing software, you can add new licenses to your existing license server. To append new licenses to an existing license file, perform the following steps:

1. **Set license environment variables.**

You must set LM_LICENSE_FILE or MGLS_LICENSE_FILE to the path of the license file. This allows the licensing software to find the location of the license file. For more information, refer to [“Licensing Environment Variables”](#) on page 45.

2. **Edit the license file with the new licenses.**

Use a text editor to add the new FEATURE or INCREMENT lines to the existing license file.

3. Re-read the license file if the server is running.

Issue the following command to re-read the license file if the license server is running:

```
$ lmreread [-c license_file]
```

For more information on **lmreread**, refer to [page 75](#).

Note



If you do not set LM_LICENSE_FILE, you must use the **-c** switch.

4. Validate the server environment.

Use **lmstat** to check that the server is up and a feature is available.

```
$ lmstat -a [-c license_file]
```

This command reports the server and daemon status and product usage.

Note



If you do not set LM_LICENSE_FILE, you must use the **-c** switch.

For options and more information on **lmstat**, refer to [page 77](#).

5. Verify a client can check out a license.

Use **mgls_ok** to verify a client can check out a specific license feature.

```
$ mgls_ok license_name
```

For information on **mgls_ok**, refer to [page 80](#).

Starting a License Server Automatically on UNIX

Note



This section applies only to UNIX-based systems.

On UNIX-based machines, you must create a script to execute during boot up or reboot. Adding a startup script is useful when a machine is used as a license server and is rebooted frequently. For more information and an example script, refer to the Mentor Graphics Application Note #4000 found at:

<http://supportnet.mentor.com/reference/appnotes/index.cfm?id=4000>.

License Configuration for Windows

Windows



This section applies only to Windows.

Note



This section assumes you are using the Mentor Install Program to install and configure licensing on Windows. If you are not using the Mentor Install Program, refer to installation and licensing documentation specific to the Mentor Graphics product you are installing.

Generally, you install and configure the PC Licensing System (PCLS) software as a part of the product installation process. However, you can configure or reconfigure PCLS after product installation is complete.

Note



You must use an account with administrator privileges to install PCLS.

Note



You must install the licensing software on each machine that will run a license server.

To successfully configure licensing on Windows, review the following sections:

- Licensing **Start** menu, [page 22](#)
- Before you begin, [page 23](#)
- Configure licensing, [page 35](#)
- Starting a license server, [page 32](#)
- Adding new licenses, [page 35](#)

Licensing Start Menu

If Mentor Licensing is already installed on your workstation, you can access several licensing features when you choose **Start > Programs > Mentor Graphics Licensing**. Figure 2-1 shows the licensing features available to you from the **Start** menu.

Figure 2-1. Mentor Graphics Licensing Menu



- **Configure Licensing — (option available if the Mentor Install Program is installed.)** Invokes the Mentor Graphics Install program that lets you add licenses, load hardware key device drivers, or define product license locations.
- **lmtools** — Invokes the FlexNet Licensing administration utility. For information on the LMTOOLS utility, refer to [page 82](#).
- **pcls_ok** — Invokes the PCLS license checking tool. For information on using **pcls_ok**, refer to [page 81](#).
- **Remove Licensing** — Removes licensing software from your Windows workstation.

Note



If Mentor Licensing is not already installed, you can install licensing using the Mentor Install Program. From the **Start** menu, **Programs > Mentor Graphics > Mentor Install**. Refer to [Installing Mentor Licensing](#).

Before You Begin on Windows

Note



You must use an account with administrator privileges to install PCLS.

Before you configure Mentor Graphics Licensing, you must complete the following:

1. **Determine which machine(s), if any, you will use as license servers and determine their host IDs.**
For information on license servers, refer to [“Planning for Licensing”](#) on page 37.
2. **Order and receive Mentor Graphics Licenses.**
For instruction on requesting licenses, refer to [“Obtaining Licenses”](#) on page 9.
3. **Ensure that the proper networking components are installed and configured correctly.**
In order for Mentor Graphics Licensing software to work correctly, workstation hardware and operating system versions must be at a level adequate to support the

current versions of software. For hardware and operating system information, refer to your application's configuration information.

Also, you must configure TCP/IP on your network for licensing to work properly.

4. **Decide if you will further customize licensing.**

For more information, refer to [“Customizing Licensing”](#) on page 45.

Installing Mentor Licensing

Note



You must use an account with administrator privileges to install PCLS.

Install Mentor Licensing on your Windows workstation using the Licensing wizard included in the Mentor Install Program. Open **Start > Mentor Graphics > Mentor Install** and select **Tools > Install Licensing**.

If you do not have Mentor licensing installed or if you have licensing installed but are updating the licensing to the same location

1. In the **Licensing installation location** field (refer to [Figure 2-2](#)), type the path or browse to the location for your current licensing installation.

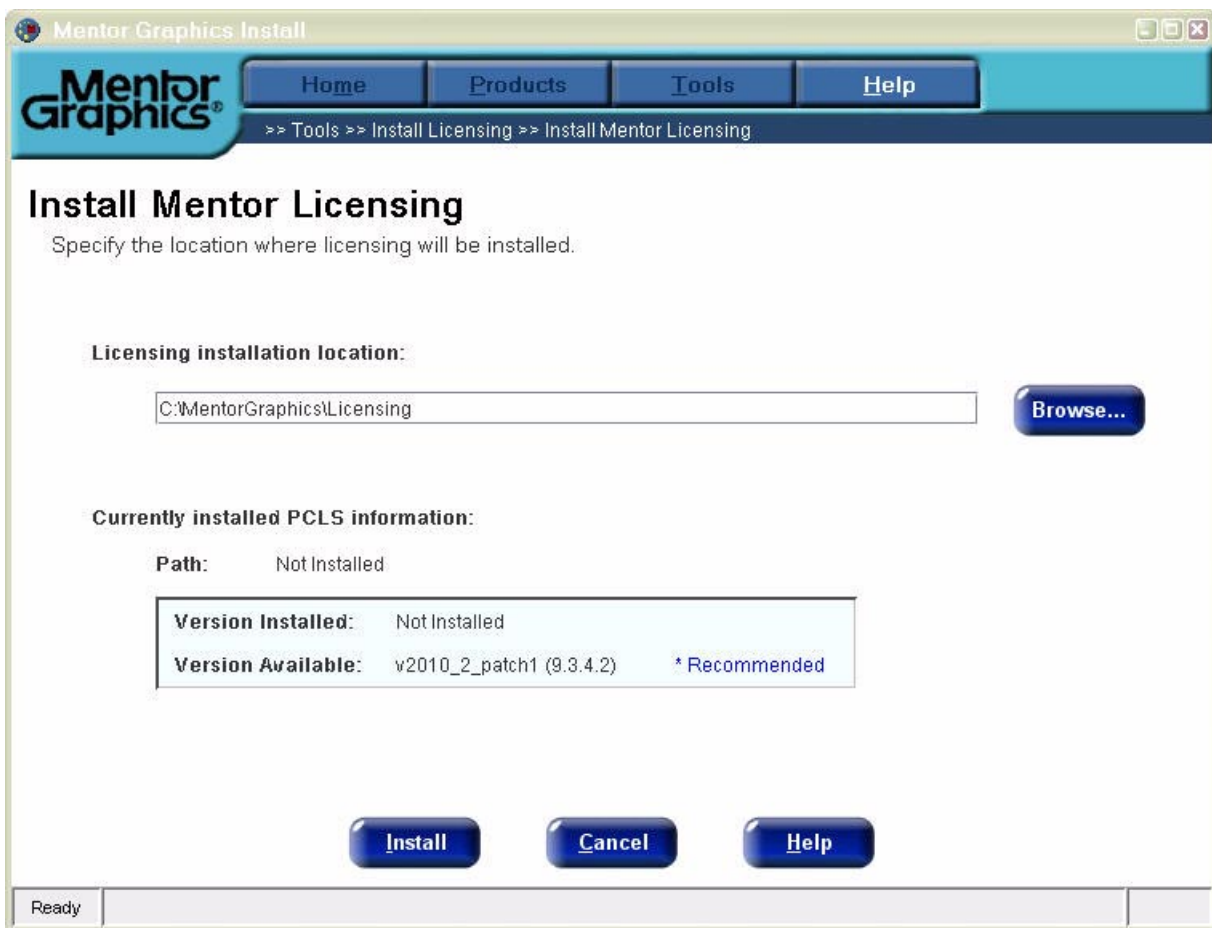
Note



If you don't already have Mentor Licensing installed, the default location (*C:\MentorGraphics\Licensing*) is displayed in the text field. Likewise, if you do have Mentor Licensing installed, then this field defaults to the directory where your current licensing is installed.

2. Click **Install to install licensing**. A popup appears letting you know when license installation is complete and asks if you would now like to configure licensing.
3. Select **Yes to begin license configuration**.

Figure 2-2. Install Mentor Licensing Dialog Box



If you have Mentor licensing installed but want to remove it and install the newer licensing to a different location

1. In the Mentor Install Program, select **Tools > Remove Licensing**.
2. In the resulting pop-ups, click **Yes** and **OK** to remove licensing.
3. Select **Tools > Install Licensing** to begin the installation of the newer licensing.
4. In the **Licensing installation location** field, type the path or browse to the new location for your licensing installation.
5. Click **Install**. A popup appears letting you know when license installation is complete and asks if you would now like to configure licensing.
6. Select **Yes to begin license configuration**.

Configuring Licensing

Note



You must use an account with administrator privileges to configure PCLS.

On Windows, license installation and configuration is part of product installation. You can install the licensing software locally for users to have access to all of the licensing tools and license servers along with Mentor Graphics products. You cannot just copy or move the licensing files to another system because some key registry settings will not be created.

Once you have loaded the PCLS software using the Mentor Install Program, you must configure licensing to find the license file. You can configure licensing during installation or anytime after installation by accessing PCLS through the **Start > Programs > Mentor Graphics Licensing > Configure Licensing** menu item.

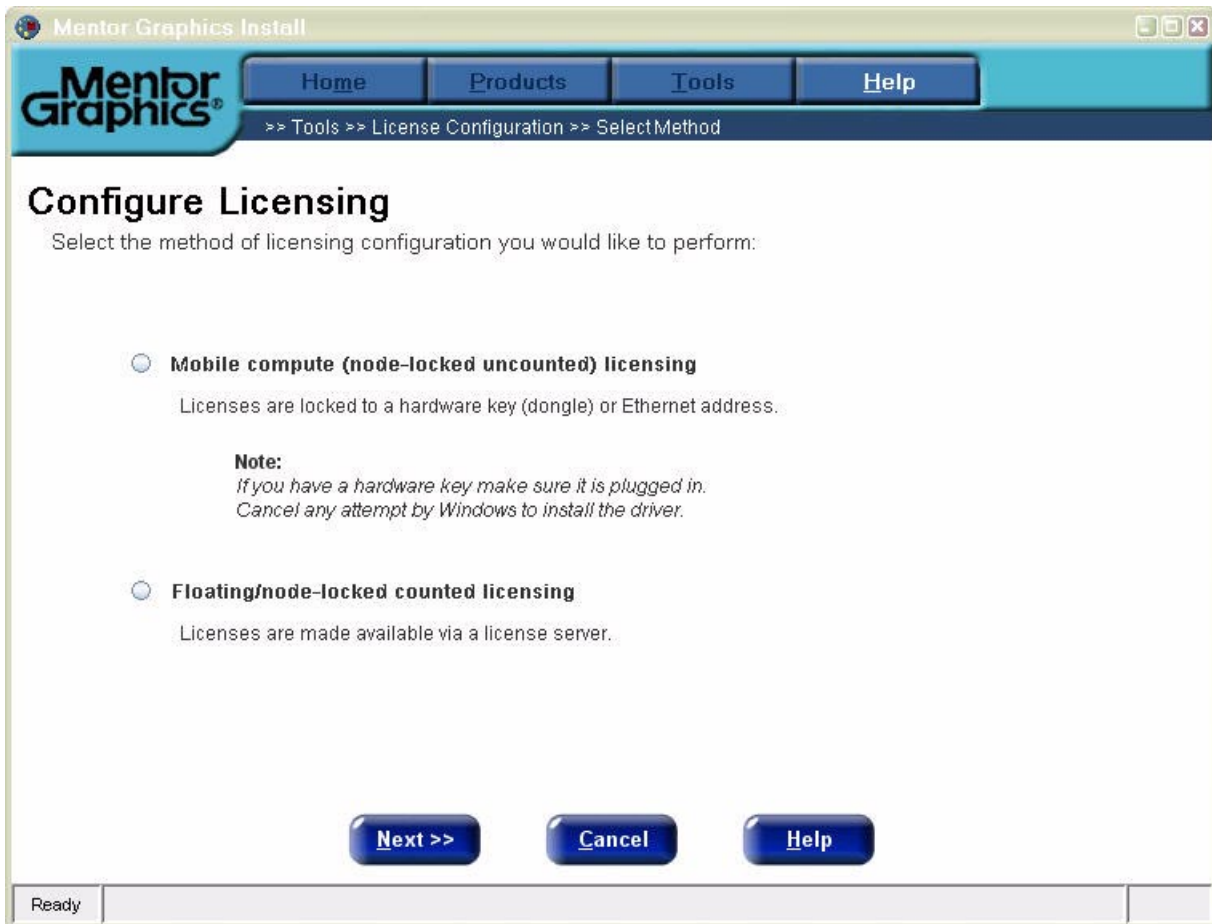
Note



None of the configuration options rely on the other options, and you are not required to perform any of them. If you are reinstalling or upgrading an existing application, you can skip the configuration process.

Use the Configure Licensing window (shown in Figure 2-3) to specify the type of licensing you want to configure.

Figure 2-3. Configure Licensing (on Windows) Dialog Box



Note

 Mentor Graphics issues Authorization Code Files that are referred to here as license files.

1. Select from the following:

- **Mobile compute (node-locked uncounted) licensing** — Select this option if your license file does not require a license server. For example: your license file does not contain a line that starts with SERVER or DAEMON.

Note

 If you have a hardware key, make sure it is plugged in. Cancel any attempts by Windows to install the driver.

- **Floating/node-locked counted licensing** — Select this option if you do not use a license file and instead connect to a license server. For example, your license file

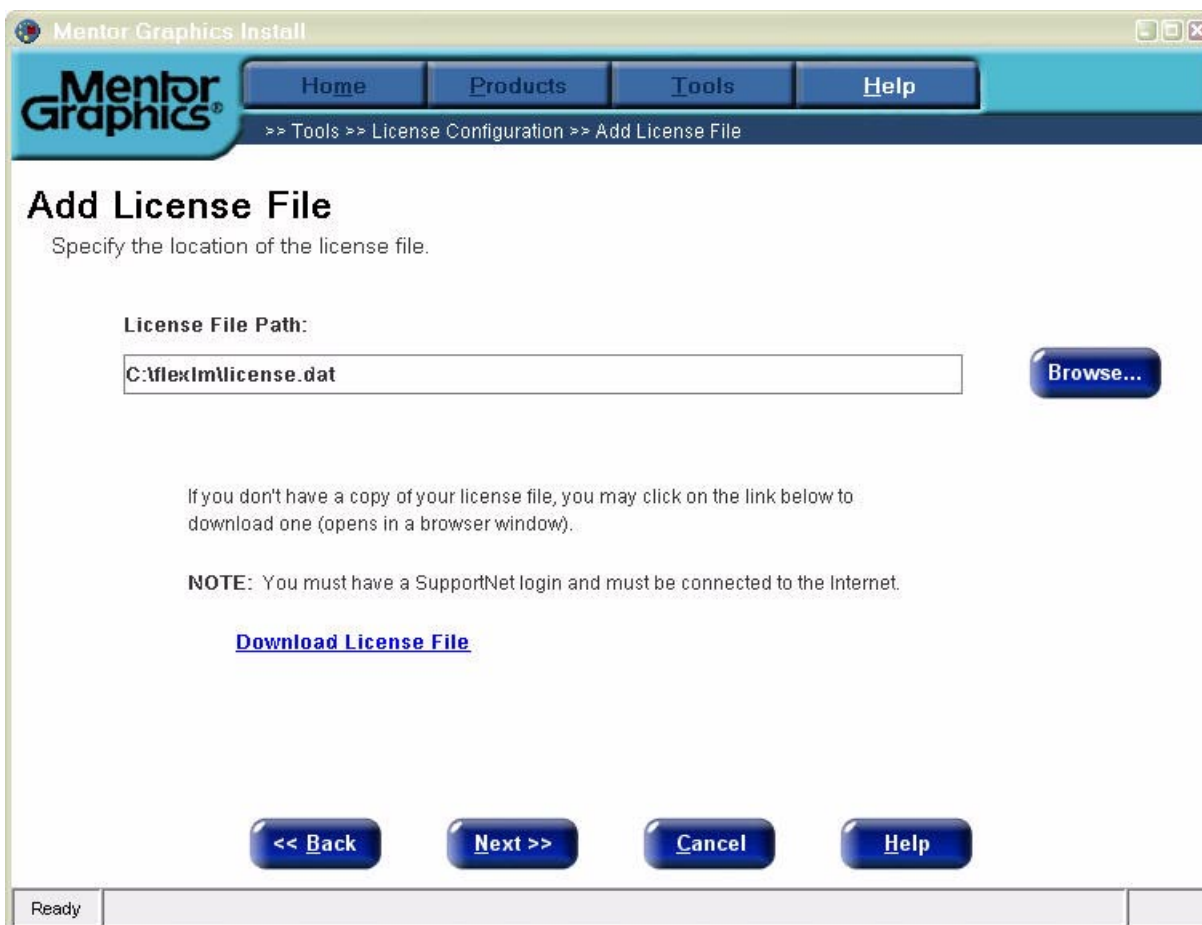
contains a SERVER or DAEMON line. If you are not sure what the port number or host name is, contact your system administrator.

2. Click **Next** to continue the license configuration.

Adding the License File

Use the Add License File window (shown in Figure 2-4) to configure your mobile compute (node-locked) licensing.

Figure 2-4. Add License File (on Windows) Dialog Box



1. In the **License File Path** field, type the pathname or click **Browse...** to navigate to the license file. The path specified in this field allows you to set or change the location where Mentor Graphics applications will look to find your licenses. The default license file is: *C:\flexlm\license.dat*.

Note



If you don't have a copy of your license file, click on the **Download License File** link to download one (Internet connection required). The link takes you to the Customer Support SupportNet website. The Customer Support website requires a login and password. To register and obtain a password, go to

<http://supportnet.mentor.com/user/register.dfm>

If you have difficulties, email csd_registration@mentor.com.

Use http://supportnet.mentor.com/user/forgot_password.cfm for assistance if you are registered but have forgotten your password.

2. Click **Next to set the MGLS_LICENSE_FILE environment variable to point to your license file.**

If licenses tied to dongles are detected, the Select Hardware Key Driver window appears.

If you are configuring other licenses, a pop-up appears confirming configuration complete and asks if you have more licenses to setup. Click **Yes** to return to the Configure Licensing window. Click **No** to return to the Mentor Graphics Install Home window.

Selecting the Hardware Key Driver(s)

Note



You must use an account with administrator privileges to install hardware keys (dongles).

Mentor Graphics provides hardware keys, also known as *dongles*. A hardware key is a device you plug into your parallel printer port or into your USB port. It provides a unique host identification (host ID) for the licensing system.

Parallel port dongles have two connectors so you can chain them together if you need several dongles to run products from different vendors. You can also place them between your computer and the printer cable or between other parallel devices attached to your PC. When configured correctly, the hardware keys used by Mentor Graphics applications should not interfere with the normal operation of your printer.

USB dongles cannot be chained to each other like the parallel port dongles. You can plug multiple USB dongles into a USB hub.

A hardware key is not necessarily required to run Mentor Graphics software. If your PC is on a TCP/IP network and you already have a license server running on the network, licenses can be used from the server precluding the need for a hardware key. In this case, all that is necessary is to install the licensing system software and configure the licensing on this system to point to the

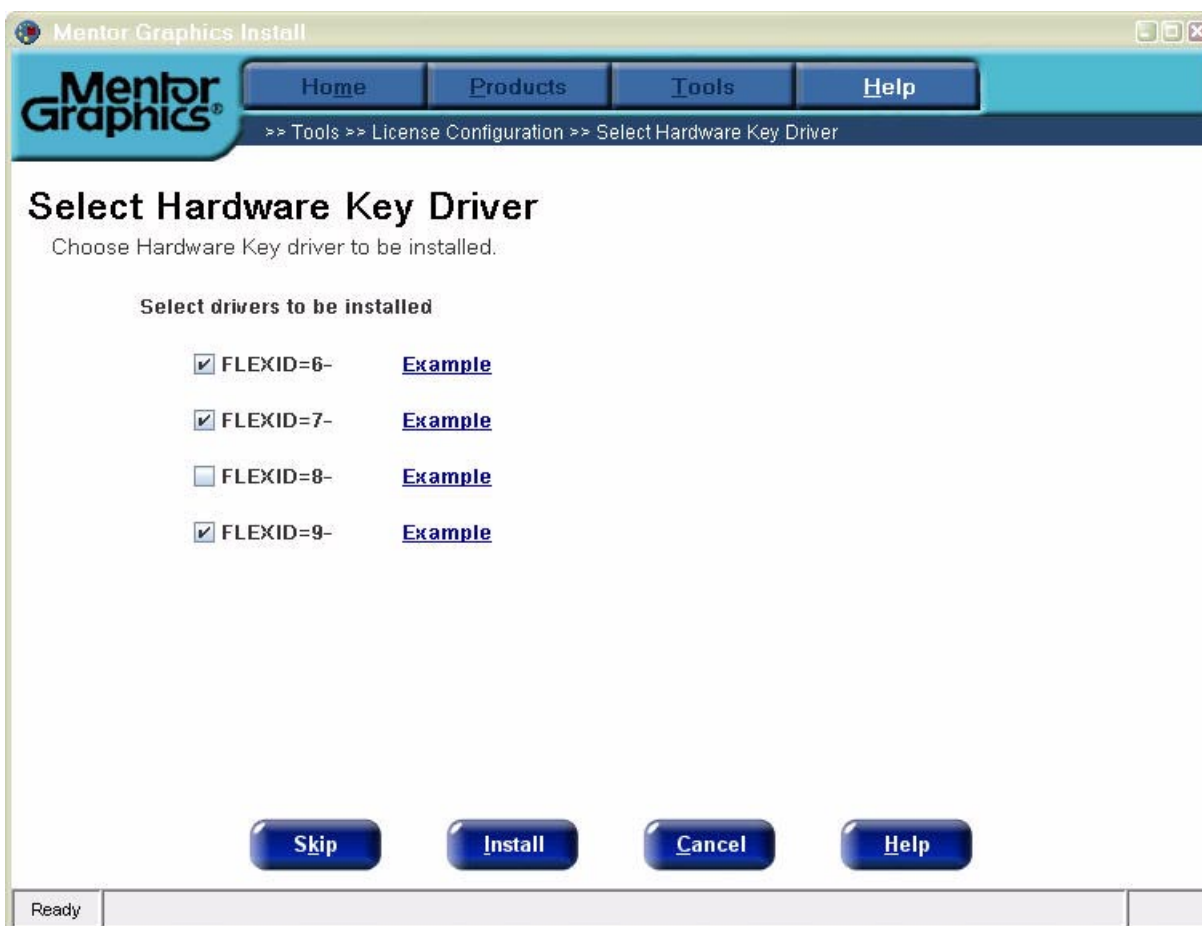
license server.

Caution

 Mentor Graphics assumes no liability for hardware damage related to the use of hardware keys. “Hot-swapping” hardware keys is not recommended.

Use the Select Hardware Key Driver window (see Figure 2-5) to choose the hardware key (dongle) driver to install.

Figure 2-5. Select Hardware Key Driver Dialog Box



Click in the check box to select the driver(s) to install. Click **Example** to view an image of the specific hardware key.

Note

 If you do not have a hardware key for the system you are configuring, or you have already configured your hardware key, you can **Skip** this step.

Note
Dongle(s) may be pre-selected if you previously specified a license file. In this case, you can simply click **Install**.

Click **Install** to install the driver. The Installing Dongles window appears showing progress of the hardware key installation.

Adding a License Server

Use the Add Server window (shown in Figure 2-6) to configure your floating/node-locked counted licensing and enable license consumption from the license server.

This only configures the client. For information on how to configure a license server, refer to [Starting a License Server as a Service](#).

Figure 2-6. Add Server (on Windows) Dialog Box

Mentor Graphics Install

Home Products Tools Help

>> Tools >> License Configuration >> Add Server

Add Server

Select port number and host name of server.

Port number: 1717 Host name of Server: @

To be able to consume licenses from the license server, enter the port number and host name of the server.

For example: 1717@license_server_name

If you are not sure what the port number and/or host name is, contact your system administrator to obtain this information.

<< Back Next >> Cancel Help

Ready

1. Specify the communication **Port number**. The default is 1717. This number can be set to any other port number which is currently not in use.



Tip: In the rare case that the IPX/SPX protocol is present on the license server, specify TCP communication by placing TCP: before the port number. This keyword forces communication through TCP rather than the less reliable UDP.

2. Specify the **Host name of server**.



Note

If you are not sure what the host name is, contact your system administrator.

3. Click **Next**. A pop-up appears confirming configuration complete and asks if you have more licenses to setup. Click **Yes** to return to the Configure Licensing window. Click **No** to return to the Mentor Graphics Install Home window.

Removing Licensing

From the Mentor Install Program, select **Tools > Remove Licensing or select Start > Programs > Mentor Graphics Licensing > Remove Licensing**.

A Confirm dialog or console pop-up (depending on how you accessed the Remove Licensing functionality) appears asking you to confirm the removal of Mentor Licensing. Select **Yes** to uninstall PCLS.

Starting a License Server as a Service

A license server is a daemon process that provides support for floating and nodelocked counted licenses. It is only required if you have purchased these licenses for your Mentor Graphics applications.



Note

Mentor Graphics recommends that the **lmgrd**, the vendor daemon (mgcld), the license file, the FlexNet debug log file, the report log file, and the options files reside on a local disk. If any of these files reside on a mapped drive (or network shared drive), then the license server may not start, and the loss of either the license server machine or the file server machine will cause the licenses to be unavailable.

To start a licensing server using **LMTOOLS**, do the following:

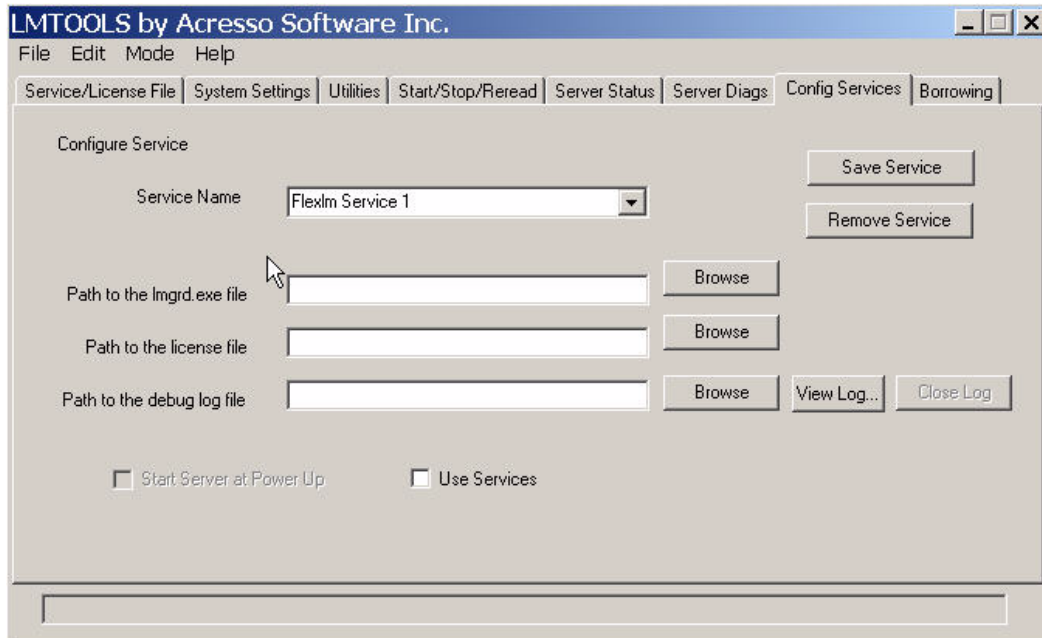
1. **Start LMTOOLS.**

Navigate to **Start > Programs > Mentor Graphics Licensing > lmtools**.

2. **Click the Config Services tab.**

The Config Services tab displays the dialog box shown in Figure 2-7.

Figure 2-7. Config Services Tab Dialog Box



3. **Fill in the dialog boxes.**

You can type over the Service Name or select from the drop down list.

Use the browse buttons to navigate to the path for *lmgrd.exe* (normally located at *C:\MentorGraphics\Licensing\lmgrd.exe*), the license file, and the FlexNet debug log file.

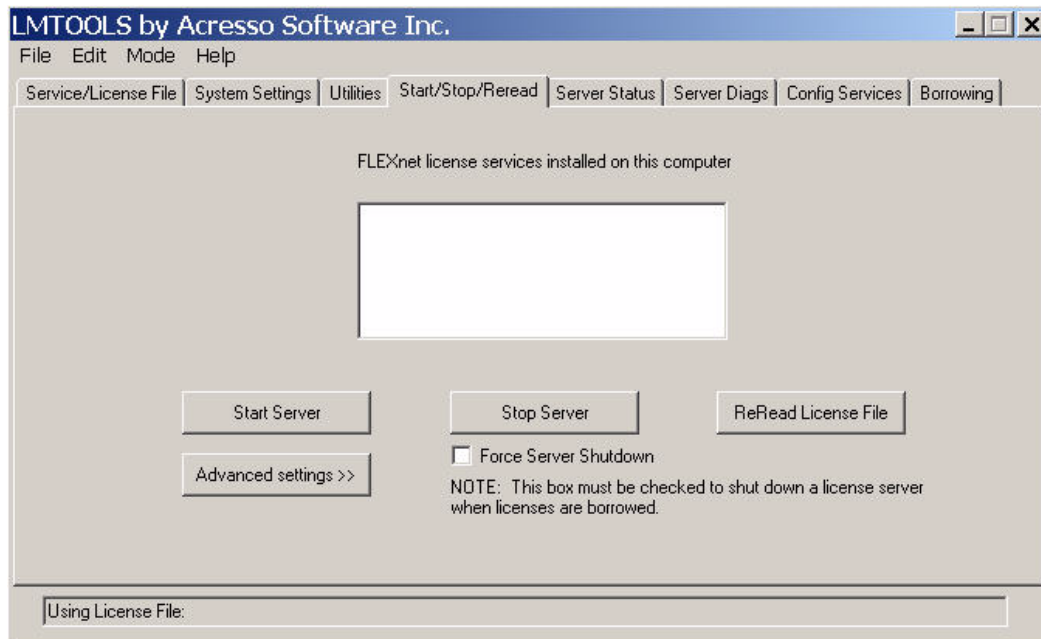
Select **Start Server at Power Up** and **Use Services** to have the license server start automatically when rebooting the machine.

4. **Click the Save Service and Yes buttons in the subsequent dialog box.**

5. **Click the Start/Stop/Reread tab.**

The **Start/Stop/Reread** tab displays the dialog box shown in Figure 2-8.

Figure 2-8. Start/Stop/Reread Tab



6. Click the Start Server button.

The message “Server Start Successful” displays.

7. Check the status of the server.

Click the **Server Status** tab, select **Display everything**, and click the **Perform Status Enquiry** button.

8. Verify a license can be checked out by using pcls_ok.

Start **pcls_ok** by navigating to **Start > Programs > Mentor Graphics Licensing > pcls_ok**. Refer to [Figure 2-1](#) on page 23.

Type a valid license name into the Feature field, optionally type the Version number of the application you are trying to verify in the Version edit box, and click the **Apply** button. (Determine a license name you want to verify by looking at the license file.) A message box will display, stating the feature was successfully checked out. For more information on **pcls_ok**, refer to [page 81](#). For more information on the Version number, refer to [“Exact Access Date”](#) on page 11.

You can also check the contents of the daemon log file to see if a feature was checked out.

Once your license server is running, any machine on the same network should be able to access it by setting the licensing environment variables using the port@host syntax. For more information on the environment variables, refer to [“FlexNet Licensing Environment Variables”](#) on page 45.

Editing the License File on Windows

If, after your software and license installation, you decide to purchase additional Mentor Graphics licenses for your new or existing software, you can add the new licenses to your license server (if the licenses are generated for that server).

To edit the license file:

1. Open the license file. Scroll past the header section and locate the line that begins with **SERVER**.

```
SERVER put_server_name_here 00188BCCD07C 1717
DAEMON mgcld path_to_mgcld
INCREMENT ces mgcld 2011.090 14-sep-2010 4 5D1720DB8156471920C3 \
  VENDOR_STRING=D5806CD3 SN=9220623 SIGN2="06A4 B296 2311 52F6 DEB6 7D60
\
  C0CF 1FD6 9133 A59D 4E37 00D7 EC0A F614 3F00 1938 08EE 7554 7ED0 421A \
  BABD 2859 20AA A2C2 42EE 0D95 852D 1153 AB00 B9DD"
INCREMENT pcblayout mgcld 2011.090 14-sep-2010 4 AD0780ABB7C879028876 \
  VENDOR_STRING=2ED26BB6 SN=9220621 SIGN2="1C99 1A24 9878 FFC6 721E F84B
\
  C18B 09E9 CB76 6AF8 76CD 975E 94ED 6D05 057B 0617 7CE2 35D9 F9C4 5D75 \
  2807 E581 D51B 6D13 8B12 D45D 531F EE4D 8542 B01D"
INCREMENT xefablinkpro mgcld 2011.090 14-sep-2010 4 7DE7905B502576265F63 \
  VENDOR_STRING=61CC3270 SN=9220669 SIGN2="1DA7 47BE F0B2 DC21 226E CEF0
\
  3E33 4CBA 83C7 C1F0 FE67 21B0 FAA7 7D95 6DD7 107E 0FEF 30B8 AECA 8DB5 \
  8B06 5F10 6DBE D3CF 2BBE 1CC5 6EA4 866C FDBE 51F3"
```

2. Highlight the **put_server_name_here** field with the mouse and type **Ctrl-V** to paste the hostname that was copied from LMTOOLS. Take note of the completed SERVER line. For example:

```
Before:
  SERVER put_server_name_here 00188BCCD07C 1717
After:
  SERVER umbrella 00188BCCD07C 1717
```

Note



Running multiple networked applications on the same port number, even on separate machines, can introduce instability into the environment and cause unpredictable results that may be extremely difficult to diagnose. Ensure that the port number you choose is dedicated to license server communications only.

3. **Verify the port number.** The fourth field of the SERVER line is the communication port number. The default value is 1717. This number can be set to any other port number which is currently not in use.



Tip: In the rare case that the IPX/SPX protocol is present on the license server, specify TCP communication by placing TCP: before the port number. This keyword forces communication through TCP rather than the less reliable UDP.

In this example, here is the SERVER line after editing:

```
SERVER umbrella 00188BCCD07C TCP:1717
```

Note



Firewalls can interfere with licensing communication. On license servers it is recommended that you specify a static port number for the mgcld vendor daemon. For more information on dealing with Firewalls, refer to [Firewalls](#).

4. The path_to_mgcld must be replaced with the location of the mgcld file, which is found in the folder where the licensing software is installed. For example:

Before:

```
DAEMON mgcld path_to_mgcld
```

After:

```
DAEMON mgcld C:\MentorGraphics\Licensing\mgcld.exe
```

Take note of the completed DAEMON line.

5. Select **File > Save** to save the license file and close the text editor window.

Chapter 3

Planning for Licensing

Because the authorization codes in your license file are tied to a particular server or set of servers, *you must choose your license server(s) before you can request licenses from Mentor Graphics.*

This section provides detailed information about:

- [“Understanding License Servers”](#) on page 37
- [“Factors That Affect Your Choice of License Servers”](#) on page 41

Understanding License Servers

Mentor Graphics licenses are administered by one or more workstations that function as license servers. A license server stores the license file, contains a local copy of the licensing software, and runs the license daemon. A license server must be accessible from any workstation running a Mentor Graphics application using basic TCP/IP communication protocols.

License servers can be configured to operate independently or in a redundant group of three. If your site is large and you usually have many people using Mentor Graphics applications simultaneously, you might have several multiple independent servers, several groups of redundant servers, or a combination of the two types.

Independent Servers

Independent servers contain unique sets of license data. You can have any number of independent servers. For example, assume you choose three workstations to act as independent license servers whose host names are `server_a`, `server_b`, and `server_c`. Your site has purchased 15 licenses for Board Station, 10 licenses for Idea Station, and 25 Falcon Framework licenses. All licenses are floating. In the following independent configuration example, you might choose to divide your licenses among the three independent servers as follows:

- **The license file for `server_a`** will contain five Board Station licenses, four Idea Station licenses, and nine Falcon Framework licenses. The license file for `server_a` would look similar to the following:

```
SERVER server_a 5500361a 1717
DAEMON mgcld /usr1/mgc_master_tree/pkgs/mgls/lib/mgcld
INCREMENT falconfw_s mgcld 2001.020 31-dec-2002 9 BCA0E090B221cc99a241
  VENDOR_STRING=ABFA24DC sn=4322
INCREMENT board_s mgcld 2001.020 31-dec-2002 5 BCA0E090B221cc99a241 \
  VENDOR_STRING=ABFA24DC sn=19
```

```
INCREMENT idea_s mgcld 2001.020 31-dec-2002 4 BCA0E090B221cc99a241 \  
VENDOR_STRING=ABFA24DC sn=43872
```

- **The license file for server_b** will contain five Board Station licenses, three Idea Station licenses, and eight Falcon Framework licenses. The license file for server_b would look similar to the following:

```
SERVER server_b 2670943d 1717  
DAEMON mgcld /usr1/vendor/mgls/lib/mgcld  
INCREMENT falconfw_s mgcld 2001.020 31-dec-2002 8 BCA0E090B221cc99a241  
VENDOR_STRING=ABFA24DC sn=127  
INCREMENT board_s mgcld 2001.020 31-dec-2002 5 BCA0E090B221cc99a241 \  
VENDOR_STRING=ABFA24DC sn=8100  
INCREMENT idea_s mgcld 2001.020 31-dec-2002 3 BCA0E090B221cc99a241 \  
VENDOR_STRING=ABFA24DC sn=532
```

- **The license file for server_c** will contain five Board Station licenses, three Idea Station licenses, and eight Falcon Framework licenses. The license file for server_c would look similar to the following:

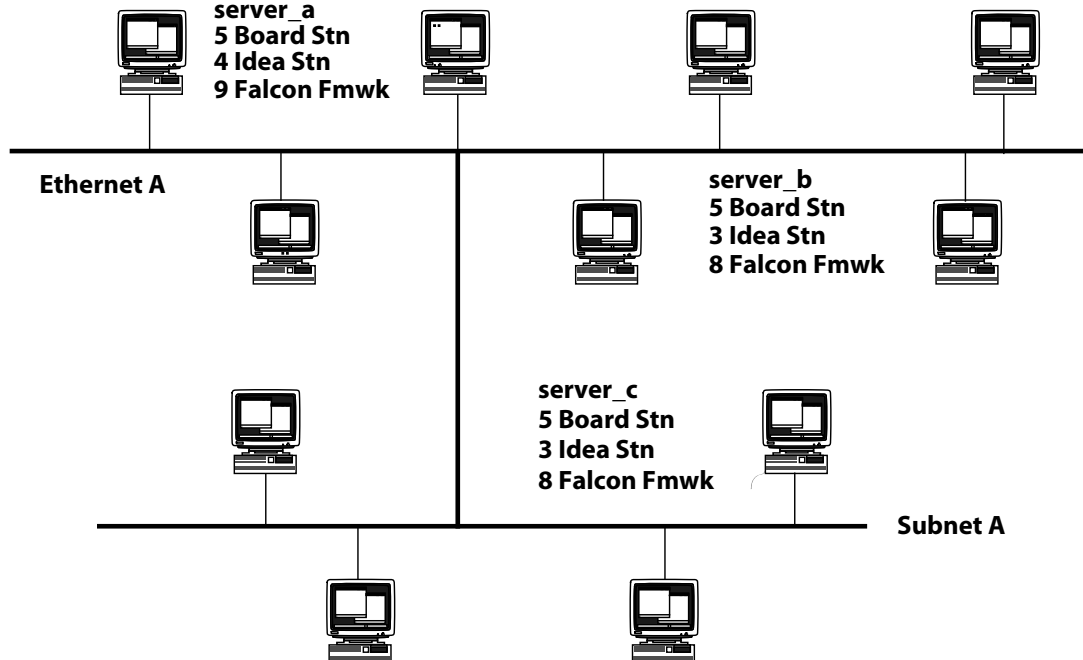
```
SERVER server_c 590b2641 1717  
DAEMON mgcld /usr1/vendor/mgls/lib/mgcld  
INCREMENT falconfw_s mgcld 2001.020 31-dec-2002 8 BCA0E090B221cc99a241  
VENDOR_STRING=ABFA24DC sn=2221  
INCREMENT board_s mgcld 2001.020 31-dec-2002 5 BCA0E090B221cc99a241 \  
VENDOR_STRING=ABFA24DC sn=307  
INCREMENT idea_s mgcld 2001.020 31-dec-2002 3 BCA0E090B221cc99a241 \  
VENDOR_STRING=ABFA24DC sn=97234
```

Figure 3-1 shows the example independent configuration on an Ethernet. In Figure 3-1, if server_a is off the network, the licenses associated with that license server are not available. However, because licenses are distributed among servers, server_b and server_c can still provide a combined total of 10 Board Station licenses, six Idea Station licenses, and 16 Falcon Framework licenses. If server_b is off the network, server_a and server_c can still provide licenses.

Some important items to note about the multiple independent server configuration:

- Because authorization codes are generated to be administered by one particular server, you must decide how to balance your licenses between multiple independent servers before having Mentor Graphics generate your authorization codes. Once you have Mentor Graphics create a license file for a particular server, you cannot move licenses between servers without having Mentor Graphics generate new authorization codes.
- Redundancy is only achieved through the distribution of licenses among multiple independent servers (also referred to as, “redundancy via license file list”). When a license server is removed from the network, you lose access to any licenses administered by that server.

Figure 3-1. Independent Servers



Redundant Servers

Redundant servers contain the same set of license data. Redundant servers are configured in groups of three. As the name implies, redundant servers operate as a quorum system and provide a backup mechanism should you lose one license server. As long as a majority of the license servers in the redundant configuration are still operational, you retain access to all your licenses.

For example, assume you choose three workstations, (hosts named server_a, server_b, and server_c) to act as redundant license servers. Again, your site has purchased 15 licenses for Board Station, 10 licenses for Idea Station, and 25 Falcon Framework licenses. All licenses are floating.

With the exception of the DAEMON line, each license server would have a license file with the same license information, as follows:

```
SERVER server_a 5500361a 1717
SERVER server_b 2670943d 1717
SERVER server_c 590b2641 1717
DAEMON mgcld /usr1/mgc_master_tree/pkgs/mgls/lib/mgcld
INCREMENT falconfw_s mgcld 2001.020 31-dec-2002 25 BCA0E090B221cc99a241
  VENDOR_STRING=ABFA24DC sn=2243
INCREMENT board_s mgcld 2001.020 31-dec-2002 15 BCA0E090B221cc99a241 \
  VENDOR_STRING=ABFA24DC sn=1552
INCREMENT idea_s mgcld 2001.020 31-dec-2002 10 BCA0E090B221cc99a241 \
  VENDOR_STRING=ABFA24DC sn=8791
```

The DAEMON line provides the license server with an absolute path to the location of the *mgcld* daemon on that server. If the pathname to the daemon is different on each server, the DAEMON line needs to reflect the correct pathname for that particular server; however, if the path to the *mgcld* daemon is the same for each server, the DAEMON line is the same in each license file.

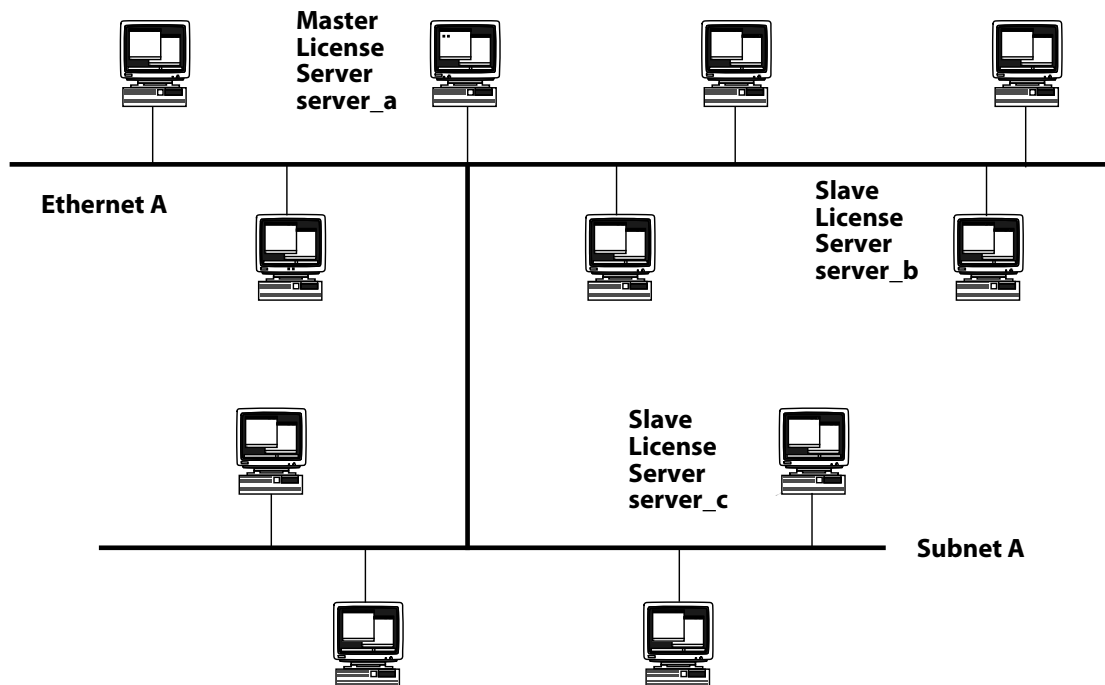
The order in which the license servers are listed in the license file is also important. The listing of license servers needs to be identical in all three license files. The first server listed is the master. If, for some reason, the master license server goes down, one of the slaves is automatically reassigned as the master. This happens in the background and requires no user or system management interaction. However, licensing will temporarily deny new license requests while this reassignment occurs, which can take a few minutes. Applications that currently hold a license are not affected.

Figure 3-2 shows the example redundant configuration on an Ethernet. If server_a is off the network, all licenses are still available, since a quorum (two out of three) exists with server_b and server_c. If server_b is off the network, a quorum still exists, since server_a and server_c are still up and running and can therefore provide licenses. However, if both server_a and server_b are down, no licenses will be served because a quorum does not exist.

Note

 This server configuration offers redundancy, NOT load balancing. Use multiple independent servers to distribute license requests if desired.

Figure 3-2. Redundant Servers



Using Different Types of Workstations as License Servers

It is possible to use different types of workstations as license servers. You can use a Sun license server to administer licenses to HP workstations. (This assumes the workstations running the application and the license server are supported platforms.)

It is also possible to use a UNIX license server to administer licenses to Windows workstations, as well as use a Windows license server to administer licenses to UNIX workstations.

Factors That Affect Your Choice of License Servers

When configuring license servers on your network, you want to choose a configuration that minimizes problems and maintenance, yet allows for future growth. The server configuration you choose depends on:

- [“Number of License Servers”](#) on page 41
- [“Types of Licenses Available”](#) on page 42
- [“Network Topology”](#) on page 42

Number of License Servers

Because licensing uses TCP/IP as a basis for communication, you can receive an error if the number of application requests exceeds the number of TCP/IP sockets available on a license server. Such an error occurs when a license server runs out of file descriptors in that operating system (the default in some operating system shells is 64). Many newer operating systems, such as Sun Solaris, offer a minimum of several hundred file descriptors per shell; however, you should be aware of a system’s file descriptor limits when deciding on its use as a license server.

Although this limit is not a problem in most small and medium size networks, if your site is very large, you need to plan the number of required license servers so as not to exceed this limit. A good way to do this is to identify your peak usage. For example, if you have 200 licenses, but only 40 users, you can probably have all the licenses in the same license file and never exceed the licensing limit for the server. If you have 1000 licenses and 160 users, you probably want to distribute your licenses between at least two independent servers or two groups of redundant servers, or increase the number of available file descriptors on your server.

Note



It is recommended that you not set up a license server to actively serve more than 1000 licenses concurrently. Your particular OS/Hardware or network, together with the licensing software, can have limits that impact larger licensing capacity. Contact Customer Support if you plan more than 1000 licenses on one server.

As a general rule, the more independent license servers or groups of redundant servers that exist on a network, the more difficult it is to distribute licenses. As the number of license servers and the modifications to the license file on a network increase, network traffic and the chances of having problems can also increase.

When deciding on the number of license servers that is right for your network, consider the following guidelines:

- To provide a level of fault-tolerance, use a multiple independent server configuration or a redundant server configuration. A redundant configuration provides a backup methodology if a license server goes down that does not cause you to lose a portion of your licenses.
- Keep the number of independent servers or groups of redundant servers to a minimum to reduce the complexity of license distribution.

Types of Licenses Available

There are two types of licenses that can authorize the operation of Mentor Graphics applications. These two types of licenses are:

- **node-locked license** — Enables you to run an application only on the system specified in the license for that application. Thus, execution of the application is tied to one particular system in your network. Mobile compute (node-locked uncounted) licenses (Windows only) allow use on the machine specified in the license file. This type of license does not require a license server. For more information on this type of license, refer to the *License Administration Guide*.
- **floating license** — Enables you to run an application on any workstation that meets the environmental requirements for Mentor Graphics software. Floating/node-locked counted licenses are made available via a license server.

In general, node-locked licenses for the same workstation increase the chance of configuration problems if they are spread out among several independent license servers. When planning the layout of your license servers, make sure that all node-locked licenses for a particular system are located on the same license server.

Note



The use of node-locked and floating licenses on the same server may limit the ability to take advantage of the FlexNet Licensing options file for site-defined access restrictions.

Network Topology

The licensing system operates in a server/client relationship that requires an application to communicate with a license server to acquire a license. When possible, it is best to locate a license server closest to a majority of application users on the same subnet. Subnets, routers,

bridges, or other network devices that might impede the throughput of network traffic can also affect the speed at which an application is able to obtain a valid license. The amount of time it takes an application to get a license will, in turn, impact the time that application takes to invoke.

Chapter 4

Customizing Licensing

This chapter discusses different ways to customize your licensing. This chapter covers:

- [“Licensing Environment Variables”](#) on page 45
- [“Using Daemon Options File”](#) on page 53
- [“Controlling License Consumption”](#) on page 55
- [“Running Mentor Graphics Software with Other FlexNet Licenses”](#) on page 56

Licensing Environment Variables

This section describes the Mentor Graphics license environment variables and their relation to the standard FlexNet Licensing environment variables. These variables are client-specific variables. This section discusses:

- [FlexNet Licensing Environment Variables](#)
- [“UNIX Environment Variables”](#) on page 46
- [“Windows Environment Variables”](#) on page 51

FlexNet Licensing Environment Variables

LM_LICENSE_FILE is the FlexNet Licensing environment variable used by the license server and application to determine the location of license files. You can use LM_LICENSE_FILE on client workstations to allow applications invoked on those workstations to point to a license file not stored in the default location or to point to one or more license servers. For Mentor Graphics applications, the MGLS_LICENSE_FILE environment variable overrides LM_LICENSE_FILE.

In some environments, you may combine the FlexNet Licensing information for several vendors into a single license file. The default locations are:

- UNIX-- `/usr/local/flexlm/licenses/license.dat`
- Windows-- `C:\flexlm\license.dat`

Windows



This section applies only to Windows.

For information on setting LM_LICENSE_FILE on Windows, refer to [“Windows Environment Variables”](#) on page 51.

UNIX



This section applies only to UNIX-based systems.

End users can usually override the default license location by setting the environment variable LM_LICENSE_FILE to point elsewhere, or by following instructions supplied with the licensed application.

Note



The "-c" option overrides the setting of the LM_LICENSE_FILE environment variable for **lmgrd** and other FlexNet Licensing utilities like **lmstat** and **lmdown**.

For more information on MGLS_LICENSE_FILE, refer to [page 48](#).

UNIX Environment Variables

UNIX



This section applies only to UNIX-based systems. These environment variables only affect the local shell where the value is set. To affect all shells, you must modify the shell startup scripts.

You can control your licensing environment with environment variables. With the exception of MGLS_HOME and MGC_HOME, one of which must be set to allow licensing to run, use of environment variables is optional.

The following pages describe the environment variables that control various aspects of licensing:

- [“MGC_HOME”](#) on page 47
- [“MGLS_CONN_TIMEOUT”](#) on page 47
- [“MGLS_DEBUG_LOG_DIR”](#) on page 47
- [“MGLS_EXP_WARN_DAYS”](#) on page 48
- [“MGLS_HOME”](#) on page 48
- [“MGLS_LICENSE_FILE”](#) on page 48
- [“MGLS_LICENSE_SOURCE”](#) on page 50
- [“MGLS_OPTIONS_FILE”](#) on page 50

MGC_HOME

The MGC_HOME variable is used to locate Mentor Graphics software when it is located within the Mentor Graphics tree. If the server contains a local Mentor Graphics tree, you only need to set MGC_HOME and do not need to set MGLS_HOME. The standard location of the licensing software in a MGC_HOME tree is at *\$MGC_HOME/pkg/mgls*.

MGLS_CONN_TIMEOUT

The MGLS_CONN_TIMEOUT variable allows you to specify a time out value, in seconds, for a TCP/IP connection between an application and the licensing server, based on the network's load and configuration. If you have a heavily loaded or very large network, you can set the value to a relatively large value (for example, one minute) for application connection retries, so the application can connect with the license daemon at invocation.

Maximum value = 600 seconds (10 minutes)

Default value = 10 seconds

MGLS_DEBUG_LOG_DIR

The MGLS_DEBUG_LOG_DIR environment variable is used to enable debugging of the Mentor Graphics licensing system. It creates a Mentor Graphics licensing debug log file. The purpose of the log file is to help you troubleshoot basic licensing problems with client applications, such as licensing software not installed properly, license files not found or defined in multiple locations, etc. The log file does not contain any output from the server-side processes **lmgrd** and **mgcld**.

Note



Setting the MGLS_DEBUG_LOG_DIR environment variable will negatively impact performance so it should only be turned on for debugging purposes. Unset the MGLS_DEBUG_LOG_DIR environment variable when troubleshooting is complete.

The log file contains information about:

- Licensing environment variables
- Licensing software files (location and version)
- License file search path
- Licensing errors

Set the MGLS_DEBUG_LOG_DIR environment variable to an existing directory to write the debug log files. The specified directory must exist and be writable by the user invoking the client application. If the directory does not exist or is not writable, then no debug log file is generated.

The MGLS debug log file is a text file with the process ID of the application embedded in the log file name. For example: debug_log.7852.txt. Each invocation of the application starts a new log file. Therefore, no log files are appended to or overwritten.

MGLS_EXP_WARN_DAYS

The MGLS_EXP_WARN_DAYS variable allows you to set the number of days before the license expiration date that warning messages start to display. The licensing default is fifteen days, but some sites may require earlier notification.

Maximum value = 90 days

Minimum value = 1 day

Default value = 15 days

Note



Setting the value to zero (0) returns the setting to the default value of 15 days.

MGLS_HOME

The MGLS_HOME variable is used to locate licensing software. It is only necessary to set MGLS_HOME if the local copy of the licensing software is outside of a Mentor Graphics tree. If the server contains a local Mentor Graphics tree, you only need to set MGC_HOME, and do not need to set MGLS_HOME.

Note



MGLS_HOME should only be set by license administrators on server systems that do not have a Mentor Graphics tree. MGLS_HOME is NOT recommended in a user environment.

MGLS_LICENSE_FILE

LM_LICENSE_FILE is the FlexNet Licensing environment variable used by the license server and application to determine the location of license data files. You can use LM_LICENSE_FILE on client workstations to allow applications invoked on those workstations to use a license file not stored in the default location or to point to multiple license sources. MGLS_LICENSE_FILE works like LM_LICENSE_FILE, but tells licensing to ignore the setting of LM_LICENSE_FILE and to get the license file or server from the value of MGLS_LICENSE_FILE.

MGLS_LICENSE_FILE is used when multiple products have FlexNet Licensing to allow other vendor products to use the LM_LICENSE_FILE variable, while allowing Mentor Graphics licensing products to get their licenses from the value of MGLS_LICENSE_FILE. Only Mentor Graphics software recognizes MGLS_LICENSE_FILE; software from other vendors that use

FlexNet Licensing will ignore it. The standard FlexNet Licensing commands will only recognize LM_LICENSE_FILE; therefore, MGLS_LICENSE_FILE will not work with these commands.

MGLS_LICENSE_FILE and LM_LICENSE_FILE have the same syntax, which is:

```
license_file_pathname1:license_file_pathnameN:port@host1:port@hostN
```

Path to License File

There are two ways to reference a license server. The first method uses the pathname of the license file. For example, the following Bourne shell syntax denotes the pathnames to the license files of three independent servers:

```
$ MGLS_LICENSE_FILE=/net/indep1/usr/lic:/net/indep2/usr/lic:\
/net/indep3/home/lic
$ export MGLS_LICENSE_FILE
```

The following example shows the Bourne shell syntax for indicating the pathname to a group of redundant servers, 1a through 1c, where redun1a is the master:

```
$ MGLS_LICENSE_FILE=/net/ser_1a/usr/lic,/net/ser_1b/usr/lic,\
/net/ser_1c/usr/lic
$ export MGLS_LICENSE_FILE
```

Port@Host

The second method to reference a license server is to use the port@host syntax. This allows you to contact a license server without having to know the pathname to the license file the license server is using. The following example shows the Bourne shell syntax using port@host for an independent server:

```
$ MGLS_LICENSE_FILE=1717@host
$ export MGLS_LICENSE_FILE
```

The following example shows the Bourne shell syntax for indicating the pathname to a group of redundant servers using port@host.

```
$ MGLS_LICENSE_FILE=1717@a,1717@b,1717@c
$ export MGLS_LICENSE_FILE
```

Note



There is one important difference when you use this port@host syntax; you must specify and separate with commas all servers in a redundant configuration on UNIX.

To point to multiple server configurations, combine any of the syntax in a colon-separated list as in the following example:

```
$ MGLS_LICENSE_FILE=/net/indep1/usr/lic:\
1717@a,1717@b,1717@c:/net/indep3/home/lic
$ export MGLS_LICENSE_FILE
```

MGLS_LICENSE_SOURCE

The MGLS_LICENSE_SOURCE variable specifies the order of the features licensing considers in license check-out requests. For example, you can use MGLS_LICENSE_SOURCE to ensure that a particular license is consumed before any other licenses. The list is a colon-separated list of feature names that licensing searches from left to right.

For example:

```
$ MGLS_LICENSE_SOURCE=quicksimii:idea_s:ANY
$ export MGLS_LICENSE_SOURCE
```

MGLS_OPTIONS_FILE

The MGLS_OPTIONS_FILE variable specifies the path to the MGLS options file. Use the MGLS options file on UNIX to specify MGLS specific options. The MGLS options file is a text file that is usually stored in the same directory as your license file.

Use of the MGLS options file is optional; you only need to use it if you want to use MGLS specific options.

Note



The MGLS_OPTIONS_FILE contains MGLS specific options. The daemon options file contains FlexNet Licensing specific options. These two files are mutually exclusive, where options in one file do not affect options in the other. See [“Using Daemon Options File”](#) on page 53 for information about the daemon options file.

The Mentor Graphics options file keyword is MGLSLOG. The MGLSLOG keyword enables the mgcld daemon to write verbose entries in the license server FlexNet debug log file. The additional information includes atomic license requested and a unique identifier of the FEATURE line granted at checkout.

The syntax for a MGLSLOG line in the daemon options file would appear as follows:

```
MGLSLOG {IN | OUT | DENIED | QUEUED | ALL}
```

where:

- **IN** — Reports licenses checked in
- **OUT** — Reports licenses checked out
- **DENIED** — Denies license requests when there are no more licenses

- **QUEUED** — Places license requests in a queue to wait for an available license when there are no more licenses
- **ALL** — Uses all the fields for message reporting in the FlexNet debug log file

Windows Environment Variables

Windows



This section applies only to Windows.

During installation, the licensing software sets the necessary values in the system registry. Problems with licensing software can occur if MGLS_LICENSE_FILE or LM_LICENSE_FILE is not set properly on your machine. Use **Start > Programs > Mentor Graphics Licensing > pcls_ok** to verify the value of the registry settings and environment variables and quickly determine the cause of any licensing problems. For more information, refer to [“pcls_ok”](#) on page 81.

Setting Environment Variables on Windows

The licensing installation software sets the necessary registry settings during configuration. If the values need to change, you can try running the Configure Licensing menu item to change the values. For instructions, refer to [“To edit the license file:”](#) on page 35.

If you still encounter environment variable problems, manually set the MGLS_LICENSE_FILE or LM_LICENSE_FILE environment variable to the location of the license file.

MGLS_DEBUG_LOG_DIR

The MGLS_DEBUG_LOG_DIR environment variable is used to enable debugging of the Mentor Graphics licensing system. It creates a Mentor Graphics licensing debug log file. The purpose of the log file is to help you troubleshoot basic licensing problems with client applications, such as licensing software not installed properly, license files not found or defined in multiple locations, etc. The log file does not contain any output from the server-side processes **lmgrd** and **mgcld**.

Note



Setting the MGLS_DEBUG_LOG_DIR environment variable will negatively impact performance so it should only be turned on for debugging purposes. Unset the MGLS_DEBUG_LOG_DIR environment variable when troubleshooting is complete.

The log file contains information about:

- Licensing environment variables
- Licensing software files (location and version)
- License file search path
- Licensing errors

Set the `MGLS_DEBUG_LOG_DIR` environment variable to an existing directory to write the debug log files. The specified directory must exist and be writable by the user invoking the client application. If the directory does not exist or is not writable, then no debug log file is generated.

The MGLS debug log file is a text file with the process ID of the application embedded in the log file name. For example: `debug_log.7852.txt`. Each invocation of the application starts a new log file. Therefore, no log files are appended to or overwritten.

MGLS_LICENSE_SOURCE on Windows

The `MGLS_LICENSE_SOURCE` variable specifies the order of the features licensing considers in license check-out requests. This variable on Windows is equivalent to “[MGLS_LICENSE_SOURCE](#)” on page 50.

For example, you can use `MGLS_LICENSE_SOURCE` to ensure that a “`padses_c`” license is consumed before any other licenses.

For example:

```
MGLS_LICENSE_SOURCE=padses_c:ANY
```

MGLS_LICENSE_SEARCH

The `MGLS_LICENSE_SEARCH` environment variable is only applicable in PCLS on Windows. Setting `MGLS_LICENSE_SEARCH=1` on Windows, changes the license search behavior to emulate the default behavior on UNIX; it restricts Mentor Graphics applications from searching for licenses beyond the first license designator that exists.

Note  This variable is not normally necessary. Use caution in setting it as it limits the license search for all Mentor Graphics applications. Only set in cases where you are sure you do not want the remaining designators to be searched.

Mentor Graphics applications on Windows look for the following license designators:

```
environment variable: MGLS_LICENSE_FILE
registry value: HKEY_LOCAL_MACHINE\SOFTWARE\MentorGraphics\
  Licensing\MGLS_LICENSE_FILE
environment variable: LM_LICENSE_FILE
registry value: HKEY_LOCAL_MACHINE\SOFTWARE\FLEXLM License Manager\
  LM_LICENSE_FILE
file: C:\flexlm\license.dat
```

For example, you set

MGLS_LICENSE_FILE and **LM_LICENSE_FILE**

then set

MGLS_LICENSE_SEARCH=1

The search stops at the MGLS_LICENSE_FILE environment variable and looks no further; the search does not continue on to the LM_LICENSE_FILE environment variable. If the MGLS_LICENSE_FILE environment variable contains multiple servers or paths, they will be searched.

If the MGLS_LICENSE_SEARCH environment variable is not set, a license search continues through as many license servers or pathnames in as many designators that are set, (this is sometimes referred to as "ratcheting"), until either obtaining the license or reporting that it cannot find the license.

Licensing on Windows will stop looking through the above list and quit ratcheting as soon as it acquires a license.

Using Daemon Options File

You can use the daemon options file on Windows and UNIX to perform activities such as excluding an individual, group, or internet from using one particular FEATURE or INCREMENT line, reserving a FEATURE or INCREMENT for an individual, and screening license usage data that is written to the log file. Use of the daemon options file is optional; you only need to use it if you want to restrict or customize license usage.

Information about the location of the daemon options file and how to reference it appears in the following section. An example daemon options file appears on page [55](#).

Options File Location and Format

The daemon options file is a text file that is usually stored in the same directory as your license file. Refer to the *License Administration Guide* for information on specific FlexNet Licensing options.

Note



The daemon options file contains FlexNet Licensing specific options. The MGLS options file, specified by the MGLS_OPTIONS_FILE environment variable, contains MGLS specific options. These two files are mutually exclusive, where options in one file do not affect options in the other file. See “[MGLS_OPTIONS_FILE](#)” on page 50 for information about the MGLS_OPTIONS_FILE environment variable and the MGLS options file.

On UNIX, if you want to create a daemon options file, you could put it in the following location: `$MGC_HOME/etc/cust/mgls/mgcl.d.opt`.

If you want to use a daemon options file (for example, you want to add custom information for your site to this file), you will also need to edit the license file with the correct pathname to the options file and restart the license server for the options to take effect.

The licensing software locates the options file by the pathname you enter as the fourth field in a DAEMON line in the license file. For example, if you name the options file *mgcl.d.opt* and place it in the */usr2/licenses* directory, the Mentor Graphics daemon line in the license file would appear as follows:

```
DAEMON mgcl.d <daemon_path> OPTIONS=/usr2/licenses/mgcl.d.opt
```

If you do not want to use a daemon options file, you can omit the fourth field of the DAEMON line, as follows:

```
DAEMON mgcl.d <daemon_path>
```

Options File Keywords

Each line in the daemon options file consists of an *option keyword* followed by the required number of fields for that keyword. Some of the acceptable FlexNet Licensing option keywords in the daemon options file are EXCLUDE, EXCLUDEALL, GROUP, INCLUDE, INCLUDEALL, NOLOG, RESERVE, and REPORTLOG.

Note



When specifying a port or options file on the DAEMON line, the field names must be in uppercase (for example: PORT= and OPTIONS=).

Each keyword must be followed by one or more required arguments. Because the daemon options file is associated with the *mgcl.d* licensing daemon, any feature you name in the daemon options file following a keyword must be supported by the *mgcl.d* daemon. For information on more of the option keywords, refer to the *License Administration Guide*.

Example Options File

The following shows an example daemon options file (Note: There are more command possibilities than those shown.):

```
# Daemon Options file for Widget Corporation
RESERVE 1 icgraph USER john
RESERVE 1 calibredrc HOST bigengine
EXCLUDE qhsimvh USER randy
NOLOG QUEUED
```

In this example file, at least one icgraph license will always be reserved for USER john. And, at least one calibredrc license will always be reserved for HOST bigengine. USER randy will always be prevented from using qhsimvh licenses. Messages for queued licenses are not logged. For more information, refer to the *License Administration Guide*.

Controlling License Consumption

There may be many different types of licenses on your network that will authorize the same application. For example, a license server can authorize a request from a Design Architect application session by granting either an Idea Station license (idea_s) or a Design Architect composite license (designarch_c). Also, any station, composite, or option license can be node-locked or floating.

If you have a license file that contains multiple types of licenses for the same application, you might want to control the order in which licenses are consumed. You can only designate a node-locked license for one particular system in your network, while you can use a floating license for any system in your network. Using up a floating license, when a node-locked license is available, deprives one user of a floating license and leaves the node-locked license idle, since no other workstation can use it.

When you consume a station license for a given application, the license offers broad functionality, but only the user holding the station license can use applications associated with that station license.

For information on the different types of licenses, refer to [“Types of Licenses Available”](#) on page 42.

Order of Entries in a License File

The licensing software uses two mechanisms to determine the order of license check out. The first mechanism uses the order of the license file entries to determine which license to check out. If Feature2 appears before Feature1 in the license file, and both licenses can satisfy the license request, Feature2 will be used if it is available for check out.

The second mechanism applies to license entries with the same feature name. If there are multiple licenses for the same feature name, and each has different license attributes, the licensing software automatically sorts the licenses based upon the following criteria:

- FEATURE before INCREMENT
- Uncounted before counted
- Version — lower versions before higher versions

You can override this order by adding the “sort=” attribute. For more information, refer to the *License Administration Guide*.

Running Mentor Graphics Software with Other FlexNet Licenses

The application program using FlexNet Licensing is linked with the program module (called the FlexNet Licensing client library) that provides the communication with the license server. During execution, the application program communicates with the vendor daemon to request a license.

The *lmgrd* daemon handles the initial contact with the client application programs, passing the connection to the appropriate vendor daemon. It also starts and restarts the vendor daemons.

In FlexNet, licenses are handled by running processes. There is one process for each vendor who has a FlexNet-licensed product on the network. This process is called the *vendor daemon*. The vendor daemon keeps track of all the licenses that are checked out and who has those licenses. For Mentor Graphics products, this vendor daemon is named *mgcld*.

Because Mentor Graphics has its own vendor daemon, it is possible to run Mentor Graphics software along with other FlexNet licenses.

Using Separate License Files and License Daemons

You can run Mentor Graphics software with other FlexNet licenses by keeping separate license files and license daemons, which is recommended by FlexNet Licensing.

The advantages to keeping separate license files include bringing down a license server only affects the licenses for one vendor daemon, avoiding potential conflict between daemons, and avoiding potential conflicts between FlexNet Licensing versions. The disadvantages include more maintenance overhead, difficulty tracking all licenses, and non-centralized licenses.

For more information, refer to the *License Administration Guide*.

Merging License Files

It is also possible for you to have one license file that contains information for separate software and license daemons. Some system administrators prefer to consolidate license files for administrative purposes. The advantages to having one license file include centralized administration, one license file to track, and licensing environment variables with smaller values. The disadvantages include conflicting versions and bringing down the license server brings down all vendor daemons and licenses.

The following section describes how to merge license files.

File Requirements for Merging License Files

In order to merge license files successfully, the server host IDs for all of the licenses must match exactly. For example, compare the SERVER lines from a current license file and a new license file:

```
SERVER juneau 00A0CCA420A3 1700  
SERVER juneau 00A0CCA420A3 13334
```

In this example, the server host ID of each file is exactly the same: 00A0CCA420A3 . Therefore, you can consolidate the licenses from these two files into one file.

You cannot combine the following:

```
SERVER juneau 00A0CCA420A3 1700  
SERVER juneau VB_HOSTID=CCA420A3 27009
```

Even though both server host IDs may be valid on the machine, they are not identical.

The final edited license file will only contain one SERVER line except redundant clusters. Because the server host ID forms part of each license's encryption code, that server host ID must appear on the SERVER line. All of the licenses that are going to be placed in one license file must have been generated using the same server host ID.

It is possible for a given license file to contain multiple DAEMON lines as long as the server host IDs match.

Basic Procedure for Merging License Files

Once you have verified the license files have matching server host IDs, follow these steps:

1. Select one license file to start.
2. Copy the entire contents of the file and paste into a text editor.
3. Open the second license file.
4. Copy the DAEMON line and all FEATURE or INCREMENT lines and paste into the new document.

You can either group all of the DAEMON lines together at the beginning of the file:

```
SERVER juneau 00A0CCA420A3 1700
DAEMON mgcld <path_to_mgcld>
DAEMON ivblicd <path_to_ivblicd>
```

Or, you can separate licenses according to daemon:

```
SERVER juneau 00A0CCA420A3 1700
DAEMON mgcld <path_to_mgcld>
INCREMENT falconfw_s mgcld...

DAEMON ivblicd <path_to_ivblicd>
INCREMENT VBPCB_NT ivblicd...
```

The DAEMON line should appear in the license file before the first FEATURE or INCREMENT line utilizes that vendor daemon.

5. Edit the SERVER line and all DAEMON lines as usual.
6. Save the license file in text format.
7. Stop and restart the license server to bring up and read the combined license file.

The merged license file should be ready for use with your license server.

Chapter 5

Troubleshooting Licensing

Mentor Graphics licensing provides several tools to assist you in troubleshooting licensing problems.

- The FlexNet debug log file contains valuable information on the state of the license server.
- On UNIX-based machines, the **mglis_ok** command and some FlexNet Licensing commands allow you to check various aspects of the licensing system.
- On Windows-based machines, **pcls_ok** and **LMTOOLS** allow you to check the licensing system.
- The MGLS_DEBUG_LOG_DIR environment variable, when set, creates a Mentor Graphics licensing debug log file to help you troubleshoot basic licensing problems.
- This chapter also includes the section: “What to do if...” on page 63.
- For more troubleshooting tips, you can also refer to the *License Administration Guide*. This manual is available in PDF format as part of the documentation set shipped on the application CD, or you can view it on SupportNet:
<http://supportnet.mentor.com/>
- Additionally, if you have questions about this software release, log in to SupportNet KnowledgeBase. Refer to “Contacting Mentor Graphics Support” on page 66.

Common Troubleshooting Tips

You should verify the following three areas when troubleshooting licensing:

1. License availability
2. Status report
3. Environment Variables
4. MGLS debug log file

The following sections contain instructions on performing these tasks on both UNIX- and Windows-based workstations.

License Availability

Check that you have a specific license in a specific license file available for use.

mgls_ok Utility

UNIX



This section applies only to UNIX-based systems.

On UNIX workstations, run the **mgls_ok** utility. This utility allows you to attempt to check out and check back in a specified license, and reports any problems. For example:

```
$ $MGC_HOME/bin/mgls_ok license_name
```

For details on and options available with this command, refer to “[mgls_ok](#)” on page 80.

Note



Some Mentor Graphics applications use \$MGC_HOME/bin and some use \$MGLS_HOME/bin.

pcls_ok Utility

Windows



This section applies only to Windows.

On Windows workstations, run the **pcls_ok** utility. This utility allows you to attempt to check out and check back in a specified license, and reports any problems.

For some Mentor Graphics products, you can access the **pcls_ok** utility from **Start > Programs > Mentor Graphics Licensing > pcls_ok**. For others, you can access **pcls_ok** from a binary directory. For example, `$MGC_HOME/bin/pcls_ok`.

To use **pcls_ok**:

1. Type the FEATURE or INCREMENT name for the application you are trying to verify in the **Feature** edit box.
2. Optionally, type the Version number of the application you are trying to verify in the **Version** edit box. For more information, refer to “[Exact Access Date](#)” on page 11.
3. Click **Apply**.

pcls_ok attempts to check out and check back in the specified license.

If **pcls_ok** was able to successfully check out the license, your application should access it. If not, **pcls_ok** displays an error message describing the cause of the check out failure. For more information, refer to “[pcls_ok](#)” on page 81.

Many licensing failures are due to invalid or incorrect license environment configuration. The **pcls_ok** utility displays all of the license environment locations and their current settings.

Status Report

Run a status report to see server, daemon, and product usage

lmstat -a



UNIX

This section applies only to UNIX-based systems.

On UNIX workstations, issue the following command:

```
$ lmstat -a -c license file
```

This command reports server, daemon, and product usage for the workstation. The **lmstat -a** command:

- Checks license usage
- Reports the number of installed and available licenses for the specified product
- Lists all active licenses
- Lists all users of the specified feature
- Checks product availability

For more information, refer to “[lmstat](#)” on page 77.

LMTOOLS



Windows

This section applies only to Windows.

On Windows workstations, run the **LMTOOLS** utility and select **Server Status**. This status report provides the same information as **lmstat -a** on UNIX.

This utility displays server, daemon, and product usage. For the licensed application to access the required licenses, the licenses must either be available locally or from a license server. To

verify this, use the FlexNet Licensing utility **LMTOOLS** and select **Server Status**. For detailed information on accessing and using **LMTOOLS**, refer to [“LMTOOLS”](#) on page 82.

Environment Variables

Verify variables are set to the correct values. For information on which environment variables need to be set and the correct values, refer to [“Customizing Licensing”](#) on page 45.

Troubleshooting with the MGLS Debug Log File

The `MGLS_DEBUG_LOG_DIR` environment variable is used to enable debugging of the Mentor Graphics licensing system. It creates a Mentor Graphics licensing debug log file. The purpose of the log file is to help you troubleshoot basic licensing problems with client applications, such as licensing software not installed properly, license files not found or defined in multiple locations, etc. The log file does not contain any output from the server-side processes **lmgrd** and **mgcld**.

Note



Setting the `MGLS_DEBUG_LOG_DIR` environment variable will negatively impact performance so it should only be turned on for debugging purposes. Unset the `MGLS_DEBUG_LOG_DIR` environment variable when troubleshooting is complete.

The log file contains information about:

- Licensing environment variables
- Licensing software files (location and version)
- License file search path
- Licensing errors

Set the `MGLS_DEBUG_LOG_DIR` environment variable to an existing directory to write the debug log files. The specified directory must exist and be writable by the user invoking the client application. If the directory does not exist or is not writable, then no debug log file is generated.

The MGLS debug log file is a text file with the process ID of the application embedded in the log file name. For example: `debug_log.7852.txt`. Each invocation of the application starts a new log file. Therefore, no log files are appended to or overwritten.

What to do if...

If you have other problems starting an application or with the server workstation, Table 5-1 contains troubleshooting suggestions.

Table 5-1. Troubleshooting Licensing

Problem	Probable Cause	Solution
<i>mgcld</i> returns a message telling you the server has the wrong host ID when attempting to start the license server.	1. You are running the license server on the wrong machine. 2. The host ID has changed. 3. The host ID in the license file was modified.	Verify the host ID with lmhostid (UNIX) or LMTOOLS (Windows). If the host ID does not match, contact Mentor Graphics for a new license file. For contact information, refer to “Obtaining Licenses” on page 9.
<i>lmgrd</i> returns “execl failed” on startup.	1. There is no executable at the location referred to by the license file.	Verify the path to <i>mgcld</i> is correct in the license file.
	2. The executable does not have execute permission.	Use the chmod command to set execute and read permissions.
	3. The executable is for a different machine architecture.	Ensure you have the proper version of <i>mgcld</i> for your architecture.
The license server reports continual “lost lock” errors in the log file and exits.	The lock file is being removed by a person or another daemon.	Check your processes to see if another <i>mgcld</i> daemon is running. You can run only one <i>mgcld</i> on any particular workstation.

Table 5-1. Troubleshooting Licensing (cont.)

Problem	Probable Cause	Solution
The application or LMTOOLS can not connect to the server.	1. The wrong license file is being referenced by the application.	Verify the application is using the correct license file.
	2. The server is down.	Verify the server is up, using lmstat (UNIX) or LMTOOLS (Windows).
	3. <i>mgcld</i> is not running.	Use lmstat -a (UNIX) or LMTOOLS (Windows) to determine if <i>mgcld</i> is running.
	4. The hostname in the license file is not recognized by the system.	Verify the host ID with lmhostid (UNIX) or LMTOOLS (Windows). If the host ID does not match, contact Mentor Graphics for a new license file. For contact information, refer to “Obtaining Licenses” on page 9.
	5. The network is down.	Check the network using standard network commands.
You receive the error, “Inconsistent encryption.”	1. The license file was modified.	Restore the license file from a backup or reinstall the encoded license you received from Mentor Graphics.
	2. License data corrupted in transmission.	Call Mentor Graphics.

Table 5-1. Troubleshooting Licensing (cont.)

Problem	Probable Cause	Solution
When attempting to invoke a UNIX application, you receive the error, “Child communication failure Licensing system communication failure (from: Core/licensing/MGLS_run07)”.	The license server has exceeded the number of file descriptors available to its operating system. Each license request uses one TCP/IP socket, which, in turn, uses one file descriptor. If LM_LICENSE_FILE or MGLS_LICENSE_FILE environment points to multiple license servers (for example, 4), the <i>mgl_s_async</i> process connects to all four servers, thus using up four file descriptors. Each operating system has a limited number of file descriptors; the default in some operating system shells is 64. If several users are simultaneously attempting to obtain licenses, and each user is connecting to multiple file servers, you could reach the file descriptor limit and receive this error.	There are two possible solutions to this problem: 1. Increase the number of file descriptors available to the operating system. For example, on a Sun Solaris, you would use the limit command to display and adjust the number of available file descriptors. On an HP workstation, you would use SAM for the same purpose. 2. Reduce the number of servers listed in the LM_LICENSE_FILE or MGLS_LICENSE_FILE variable. Note the occurrence of a child communication failure is heavily dependent upon the network configuration and the number of simultaneous users.
Application hangs when file descriptor limit reached.	The default limit in some operating system shells is 64 file descriptors. Programs that check out large numbers of licenses can cause the program to run out of file descriptors.	Raise the file descriptor limit in the invoking shell to allow all licenses to be acquired.

Table 5-1. Troubleshooting Licensing (cont.)

Problem	Probable Cause	Solution
Machine hangs or IOT trap message appears.	IOT fault.	1. If the license sever is hanging, reboot the license server. 2. Determine whether or not the license daemon is running. If not, restart the daemon. 3. If the client machine is hanging, reboot the client machine. Ensure the license daemon is running on the server when the client reboots.

Contacting Mentor Graphics Support

If you have verified the previous areas and still need help solving your licensing problem, login to SupportNet Knowledgebase. You can search technical solutions in the Knowledgebase or open a Service Request online at:

<http://supportnet.mentor.com/>

If you do not have a SupportNet login, you can request one by filling out the short form at:

<http://supportnet.mentor.com/user/register.cfm>

For phone support in the United States or Canada, call 1-800-547-4303. For phone support in other locations, contact your local sales office or distributor. All other customer support contacts can be found on our website at:

<http://supportnet.mentor.com/contacts/>

Appendix A

Command Reference

This appendix contains notational conventions and command reference information for Mentor Graphics licensing commands and for *some* FlexNet Licensing commands. Mentor Graphics commands are normally found in `$MGLS_HOME/bin` or `$MGC_HOME/pkgs/mgls/bin` (UNIX) and via the **Start menu** (Windows).

 **Note** — Mentor Graphics currently does not support **lmadmin**. **lmadmin** is not included in the Mentor Standard Licensing release. Use the commands listed in this Appendix to manage your license server and disregard the **lmadmin** documentation in the *License Administration Guide*.

For detailed information on all FlexNet Licensing commands, refer to the *License Administration Guide*.

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Notational Conventions

The following notational conventions are used in this manual:

Table A-1. Notational Conventions

Syntax	Usage
<i>\$MGC_HOME/install8</i>	Standard italic text indicates generic arguments and options. An italic font is also used to indicate a pathname, manual name, or highlighted comment.
mgl_s_ok -pd	Bold standard text within a paragraph indicates commands or options you type.
<i>path_to_license_file</i>	Monospaced italic text in a shell command should be replaced with user-supplied values.
tar -xf	Monospaced bold text indicates user input in an example command. Enter literal text (that which is not in italics) exactly as shown.
< >	Replace anything between < > with an appropriate user-supplied variable.
[]	Brackets enclose optional arguments. Do not enter the brackets.
	The vertical bar indicates an either/or choice between items. Do not include the bar in the command.
#	The pound symbol (#) indicates a UNIX super-user or root shell.
\$	The dollar symbol (\$) indicates a non-root UNIX shell prompt.
%	The percent symbol (%) indicates a non-root UNIX C-shell prompt

lmdown

UNIX

 This section applies only to UNIX-based systems. To shutdown daemons on Windows, refer to “[LMTOOLS](#)” on page 82.

Shuts down selected license daemons (both **lmgrd** and selected vendor daemons) on all machines.

Caution

 You should protect the use of **lmdown**, since shutting down the servers causes users to lose their licenses.

Command Usage

lmdown [**-c** *license_file_list*] [**-vendor** *vendor_daemon*] [**-q**] [**-all**] [**-force**]

Required Arguments

None

Options lmdown

Note

 Mentor Graphics does not support license borrowing in its implementation of FlexNet.

Table A-2. lmdown Options

-c <i>license_file_list</i>	Uses the specified license file. Note that specifying -c <i>license_file_list</i> is always recommended with lmdown .
-vendor <i>vendor_daemon</i>	Shuts down only this one vendor daemon. lmgrd will continue running if this option is specified. (Requires v6.0 lmdown and lmgrd .)
-q	Specifies not to prompt or print a header.
-all	Shuts down all servers if multiple servers are specified. -q is implied with this option.
-force	Restricts lmdown to run only from the machine where the license server is running, if licenses are borrowed.

Description

lmdown sends a message to every license daemon pointed to by the `LM_LICENSE_FILE` environment variable, asking it to shut down. The license daemons write out their last messages to the log file, close the file, and exit. All licenses that were given out by those daemons are rescinded, so the next time a client program attempts to verify a license, the license is not valid.

Note



On UNIX, do not use **kill -9** to shut down the license servers. On Windows, if you must use the Task Manager to kill the FlexNet Licensing service, be sure to end the **lmgrd** process first.

lmdown can be used to shut down a three-server redundant license server. It does this with a one-minute delay before the servers shut down. To shut down only one of a set of redundant servers, you must kill both the **lmgrd** and vendor daemon processes on that license server machine.

Examples

The following example shows the result of the **lmdown** command:

```
$ lmdown -c license_file
lmdown - Copyright (c) 1989-2008 by Acreesso Software, Inc. All rights
reserved.
```

```
Port@Host  Vendors
1) 1700@mgcsrvr mgcld

Are you sure (y/n)? y
1 FLEXnet License Server shut down
```

lmgrd

The main license daemon program for FlexNet Licensing. Starts a license server.

Command Usage

lmgrd [-c *license_file_list*] [-l [+] *debug_log_path*] [-2 -p] [-local] [-x **lmdown**]
[-x **lmremove**] [-z] [-v] [-help]

Required Arguments

None

Options lmgrd

Table A-3. lmgrd Options

-c <i>license_file_list</i>	Uses the specified license file.
-l [+] <i>debug_log_path</i>	Write debugging information to the <i>debug_log_path</i> . This option uses the letter l. Prepending <i>debug_log_path</i> with the plus (+) character appends logging entries.
-2 -p	Restricts usage of lmdown , lmreread , and lmremove to a FlexNet Licensing administrator who is root by default. If there is a UNIX group called lmadmin , then use is restricted to only members of that group. If root is not a member of this group, then root does not have permission to use any of the above utilities. Using this option prevents a Windows user from shutting down the license server with lmdown .
-local	lmdown can only be run from the same machine where lmgrd is running.
-x lmdown	Disables the lmdown command (no user can run lmdown). If lmdown is disabled, you will need to stop lmgrd via kill pid (UNIX) or CTRL-ALT-DEL (Windows), and stop the lmgrd and vendor daemon processes. On UNIX, ensure the kill command does not have a -9 argument.
-x lmremove	Disables the lmremove command (no user can run lmremove).
-z	Runs lmgrd in the foreground. If -l <i>debug_log_path</i> is also used, then no windows are used. If the -l argument is not used, separate windows are used for lmgrd and each vendor daemon.
-v	Prints lmgrd 's version number and copyright, and then exits.
-help	Displays usage information and exits.

Description

When **lmgrd** is invoked, it looks for the license file that contains information about features and vendors and starts a license server.

Example

```
$ lmgrd -c license_file -l logfile
```

Related Commands

[**lmdown**](#)

Imhostid

Reports the host identification (hostid) number of a system.

Command Usage

Imhostid [-n] [*type*] [-utf8]

Options Imhostid

Table A-4. Imhostid Options

-n	Only the hostid, itself, is returned as a string, which is appropriate to use with HOSTID= in the license file. Header text is suppressed.
-type	One of the following hostid types. If not specified, the default hostid for the current platform is displayed.

Platform-dependent hostids

- ether** — Ethernet address
- string** — String id
- vsn** — Volume serial number (Windows platforms only)
- flexid** — Parallel or USB FLEXid dongle identification. This is applicable only for those platforms that support FLEXid dongles.
- long** — 32-bit hostid

Platform-independent hostids

- display** — Current display name. On Windows, it is the system name or, in the case of a terminal server environment, the terminal server client name. On UNIX, it is the form /dev/ttyxx or the X-Display name.
- hostname** — Current host name
- internet** — IP address of current platform in the form ###.###.###.###

-utf8	The hostid is output as a UTF-8 encoded string rather than an ASCII string. If your hostid contains characters other than ASCII A through Z, a through z, or 0 through 9, use this option with Imhostid. To view a correct representation of the resulting hostid, use a utility, such as Notepad, that can display UTF-8 encoded strings.
--------------	--

Description

Imhostid displays the hostid of a system.

Examples

The following example shows the output of **lmhostid**:

```
$ lmhostid  
lmhostid - Copyright (c) 1989-2008 by Acresto Software, Inc. All rights  
reserved.  
The FlexNet host ID of this machine is "80fcf93d"
```

Imreread

Tells the license daemon to reread the license file and start any new vendor daemons that have been added.

 **Note** — Mentor Graphics recommends you not use **Imreread** and instead restart the license server if you have replaced the license file or made changes to the options file.

Command Usage

Imreread [-c *license_file_list*] [-vendor *vendor*] [-all]

Required Arguments

None

Options Imreread

Table A-5. Imreread Options

-c <i>license_file_list</i>	Uses the specified license file.
-vendor <i>vendor</i>	Only this one vendor daemon should reread the license file. Imgrd will restart the vendor daemon, if necessary.
-all	Instructs all Imgrds to re-read if more than one Imgrd is specified.

Description

Imreread allows the system manager to tell the license daemon to reread the license file. Use this if the data in the license file has changed, so the new data can be loaded into the license daemon without shutting it down and restarting it.

Imreread uses the license data files from the default file, if no license file is specified, to find the license daemon that needs to reread the license file. The license daemon always rereads the original file it loaded. If you need to change the path to the license file, you must shut down the daemon and restart it with the new license file path.

You cannot use **Imreread** if the server node name or port numbers have been changed in the license file. In this case, you must shut down the daemon and restart it for those changes to take effect.

If the optional vendor daemon name is specified, only the named daemon re-reads the license file and its end-user options file. **Imgrd** does not re-read the license file in this case.

Examples

The following example shows the **lmreread** command and the subsequent log file entry:

```
$ lmreread  
  
lmreread - Copyright (c) 1989-2008 by Acresto Software, Inc. All  
rights reserved.  
lmreread successful
```

Related Commands

[lmgrd](#)

Imstat

Reports status of all network licensing activities, including:

- Daemons that are running
- License files
- Users of individual features
- Users of features served by a specific vendor daemon

Command Usage

Imstat [-a] [-c *license_file_list*] [-f [*feature*]] [-i [*feature*]] [-s [*server*]] [-S [*vendor*]] [-t *timeout_value*]

Required Arguments

None

Options Imstat

Table A-6. Imstat Options

-a	Displays all information.
-c <i>license_file_list</i>	Uses the specified license file(s).
-f [<i>feature</i>]	Lists all users of the specified feature.
-i [<i>feature</i>]	Displays information from the FEATURE/INCREMENT line for the specified <i>feature</i> , or all features if <i>feature</i> is not specified.
-s [<i>server</i>]	Displays status of all license files listed in \$VENDOR_LICENSE_FILE or \$LM_LICENSE_FILE on <i>server</i> , or on all servers if <i>server</i> is not specified.
-S [<i>vendor</i>]	Lists all users of <i>vendor</i> 's features.
-t <i>timeout_value</i>	Sets connection timeout to <i>timeout_value</i> . This limits the amount of time Imstat spends attempting to connect to <i>server</i> .

Description

Imstat provides information about the status of server systems, vendor daemons, or features.

Imstat prints information that it receives from the license server. It does not report on:

- Unserved licenses

- Queued users
- Licenses shared due to duplicate grouping

To report on an uncounted license, the license must be added to a served license file and the application must be directed to use the license server for that license file (via @host, port@host or USE_SERVER).

lmremove requires the output of **lmstat -a**.

Examples

The following example shows the status returned by **lmstat** used with no arguments:

```
$ lmstat
lmstat - Copyright (c) 1989-2008 by Acresto Software, Inc. All
rights reserved.
Flexible License Manager status on Fri 11/12/2008 10:39
License server status: 1700@mgcsrvr
  License file(s) on mgcsrvr: /usr1/mgc/mgc.licenses:

mgcsrvr: license server UP (MASTER) v9.5
Vendor daemon status (on mgcsrvr):
  mgcld: UP v9.5
```

The following example shows the report returned by **lmstat** when you use it with the **-f** switch:

```
$ lmstat -f calibredrc
lmstat - Copyright (c) 1989-2008 by Acresto Software, Inc. All
rights reserved.
Flexible License Manager status on Fri 11/12/2008 10:42
Users of calibredrc: (Total of 2 licenses issued; Total of 1 license
in use)
  "calibredrc" v2003.090, vendor: mgcld
    floating license
      macd myhost myhost (v2003.08) (mgcsrvr/1700 102), start Fri
11/12 10:42
```

The following example shows the output returned by **lmstat** when you use it with the **-a** switch. Note that **lmstat -a** generates a lot of network activity.

```
$ lmstat -a
lmstat - Copyright (c) 1989-2008 by Acresto Software, Inc. All
rights reserved.
Flexible License Manager status on Fri 11/12/2008 10:45
License server status: 1700@mgcsrvr
  License file(s) on mgcsrvr: /usr1/mgc/mgc.licenses:
mgcsrvr: license server UP (MASTER) v9.5
Vendor daemon status (on mgcsrvr):
  mgcld: UP v9.5
Feature usage info:
Users of calibredrc: (Total of 2 licenses issued; Total of 1 license
in use)
  "calibredrc" v2003.090, vendor: mgcld
    floating license
```

```
macd myhost myhost (v2003.08) (mgcsrvr/1700 102), start Fri  
11/12 10:42  
Users of msimhdlmix: (Total of 2 licenses issued; Total of 0  
licenses in use)
```

mgls_ok

Note



This section applies to UNIX-based systems.

Reports license availability for specified `license_name`.

Command Usage

mgls_ok [-v] [-silent] [-h] [-pd *product_date*] *license_name*

Options mgls_ok

Table A-7. mgls_ok Options

-v	Displays mgls_ok version.
-silent	Do not display results.
-h	Displays help text for mgls_ok.
-pd <i>product_date</i>	Requests a license with specified product date (yyyy.mm).

Example

The following example shows the use of **mgls_ok** with the **-pd** switch:

```
$ mgls_ok -pd 1997.07 designarch
checking availability of "designarch"
license granted through "idea_s"
```


pcls_ok

Windows

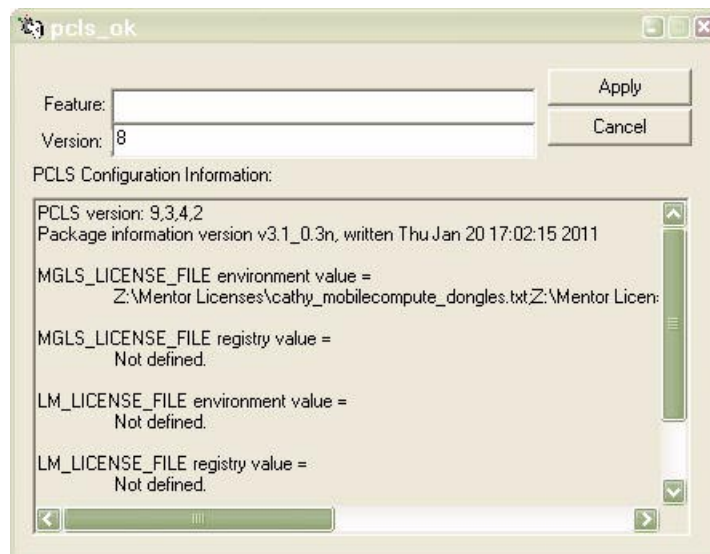


This section applies only to Windows.

pcls_ok checks out and checks in a specified license and reports any problems. **pcls_ok** also reports the version of the licensing software. **pcls_ok** allows you to verify the license file by displaying the environment and registry settings for MGLS_LICENSE_FILE and LM_LICENSE_FILE and a default location *C:\flexlm\license.dat*.

Access **pcls_ok** through **Start > Programs > Mentor Graphics Licensing > pcls_ok**. Refer to the **pcls_ok** dialog box in Figure A-1.

Figure A-1. pcls_ok Dialog Box



To use **pcls_ok**:

1. Type the FEATURE or INCREMENT name for the application you are trying to verify in the Feature text box.
2. Optionally, type the Version number of the application you are trying to verify in the **Version** edit box. For more information, refer to [“Exact Access Date”](#) on page 11.
3. Click **Apply**.

pcls_ok attempts to check out and check back in the specified license.

If **pcls_ok** was able to successfully check out the license, your application should access it. If not, **pcls_ok** displays an error message that describes the cause of the check-out failure.

LMTOOLS

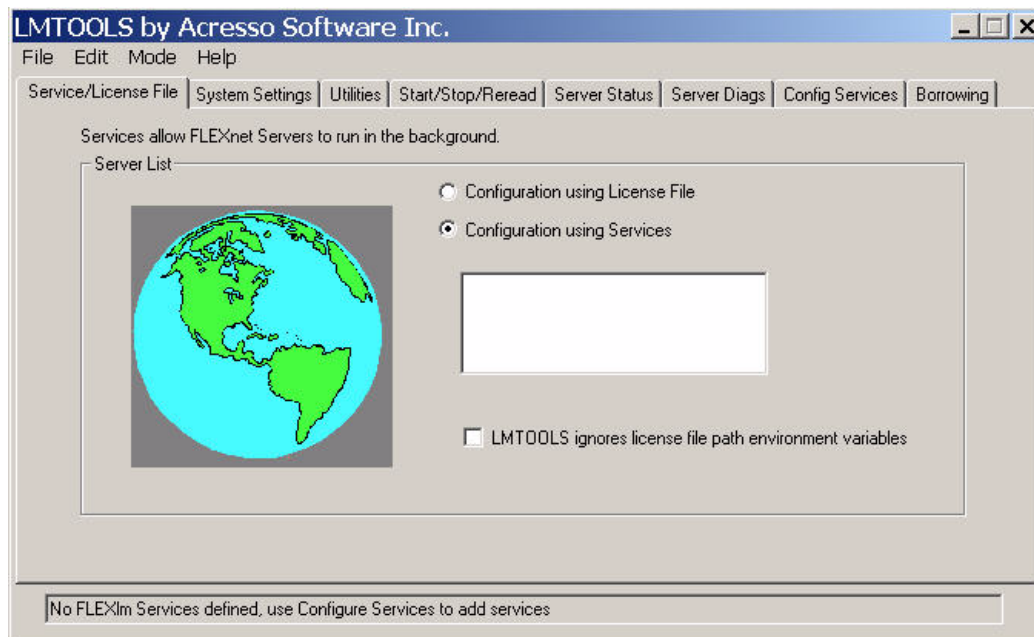
Windows



This section applies only to Windows.

Access the FlexNet Licensing utility **LMTOOLS** through **Start > Programs > Mentor Graphics Licensing > lmtools**. Refer to the **LMTOOLS** dialog box in Figure A-2.

Figure A-2. LMTOOLS Dialog Box



Some of the functions **LMTOOLS** performs include:

- Starting, stopping, and configuring FlexNet license servers
- Getting system information, including hostids
- Getting server status

The **LMTOOLS** dialog box provides several features including, Service/License File, System Settings, Utilities, Start/Stop/Reread, Server Status, Server Diags, and Config Services that can help determine why licensing cannot find or serve a license. Since this is a FlexNet Licensing utility, it does not recognize the MGLS_LICENSE_FILE environment settings. You can force **LMTOOLS** to look at a specific license file by selecting the **Service/License File** tab, selecting **Configuration using License File**, typing the path to one or more of the license file names or port@host in the text box, and selecting the **LMTOOLS ignores license file path environment variables** option.

The **LMTOOLS** dialog box provides a button for most of the utilities described in the *License Administration Guide*. For a more complete description of each command, refer to the FlexNet Licensing documentation. The commands you are most likely to use are **Server Status**, **Server Diags**, and **Reread**.

The **Server Status** tab displays a listing of each feature found in a specified license file or server. If the license server you reference is online, detailed information about each feature line served by the server displays. If the feature your application requested is not listed, then your licenses are not available on that server. You may add licenses to the license file and ask the server to reread it by clicking the **Start/Stop/Reread** tab in the **LMTOOLS** dialog box and press the **ReRead License File** button.

The **Server Diagnostics** tab prints specific information on each license found in the file(s) and server(s) listed in your path. If a license is not available for checkout, the software displays an error message explaining why. In this dialog box, specify a license feature name and press the **Perform Diagnostics** button to print specific information on that license.

Reread allows the system manager to tell the license daemon to reread the license file. To use this command, select the **Start/Stop/Reread** tab on the **LMTOOLS** dialog box, and press the **ReRead License File** button. Use this if the data in the license file has changed, so the new data can be loaded into the license daemon without shutting it down and restarting it.

LMTOOLS has two modes in which to configure a license server:

- Configuration using a license file

Operations are performed on a particular license file that resides either local or remote. In this mode, you cannot start the **lmgrd** process, but you can do everything else. To configure this mode, do the following:

- a. Invoke **LMTOOLS**.
- b. Click the **Configuration using License File** button.
- c. Type one or more the license file names or *port@host* specifications.

- Configuration using services

Operations are performed on a service, which allows starting **lmgrd** processes local to the system on which **LMTOOLS** is running.

For details on configuration using services, see the *License Administration Guide*.

The following file paths, used when configuring **LMTOOLS**, are limited to 255 characters:

- Path to the **lmgrd.exe** file
- Path to the license file
- Path to the debug log file

Related Commands

[**lmhostid**](#)

[**lmreread**](#)

[**lmstat**](#)

[**lmdown**](#)

atomic license

An atomic license authorizes the use of a single application or option to an application.

composite license

A composite license usually ends in a "_c" suffix and typically authorizes the use of more than one application under the same license, although a composite license does not usually authorize as many applications as a station license.

Exact Access date

Date encoded in a FEATURE or INCREMENT line. Allows access to software updates for existing licensed software released prior to a support contract expiration date.

feature

A portion of the license file that contains the Mentor Graphics software license. Features are either composite, station, or atomic licenses and can be node-locked or floating.

FEATURE or INCREMENT line

The actual license that enables a product in the license file.

Flexera

Software company that produces FlexNet Licensing.

FlexNet Licensing

Flexible license manager provided by Flexera Software. The Mentor Graphics licensing software uses FlexNet Licensing as the basis of the licensing system.

floating license

Type of license that can run on any workstation.

hardware key (dongle)

Device plugged into a parallel port or USB port. Provides a unique hostid for the licensing system (Windows only).

hostid

A unique hardware based number for each machine. Ties licenses to a specified server or workstation.

independent server

Contains a unique set of license data. If an independent server is off the network, then all licenses associated with the server are unavailable.

license daemon

The daemon process that sends client processes to the correct vendor daemon on the correct machine. Mentor Graphics licensing includes two daemons, *lmgrd* (license daemon) and *mgcld* (vendor daemon).

license file

A text file that contains the customer site identification, license server and daemon information, and FEATURE or INCREMENT lines, which are the actual licenses for the supported products.

license server

A workstation that runs the license daemons and provides licenses to client workstations.

Mobile Compute License

Equivalent to a *node-locked uncounted license*.

node-locked license

Type of license that is tied to a particular system.

node-locked uncounted license

Node-locked uncounted licenses (Windows only) are locked to hardware keys or Ethernet addresses of PCs and can be used remotely. This type of license does not require a license server or network connection.

redundant servers

Configured in a group of three license servers that all contain the same license data. Allows access to all licenses on the servers when a majority of the servers are operational.

station license

A station license usually ends in a "_s" suffix and authorizes the use of any applications contained in that station.

vendor daemon

The daemon that dispenses licenses for the requested feature. This daemon is built by the application's vendor and contains the vendors unique encryption. Mentor Graphics vendor daemon is *mgcld*.

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End-User License Agreement

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